



cpcb

CENTRAL POLLUTION CONTROL BOARD  
(Ministry of Environment, Forest & Climate Change, Govt. of India)  
'Parivesh Bhawan', East Arjun Nagar, Delhi - 110 032

CUSTOMER FEEDBACK FORM

Test Report No. .... Dated: .....

**Laboratory**

Air Lab.  Bio-Science Lab.  Instrumentation Lab.   
Trace Organics Lab.  Water & Waste Water Lab.

Sl. No.	Name of the Service	≥8 (Excellent)	> 6 (Very Good)	≤6 (Satisfactory)
1.	Sample Receiving			
2.	Test Report			
3.	Communication			

**Remark: Not Applicable (NA) to be mentioned in case services are not availed from the Laboratory.**

Suggestion for further improvement of Laboratory services .

The feedback shall be submitted to Divisional Head of concerned Laboratory, CPCB, Delhi along with rating in the scale 1 to 10.

Signature of Division Representative  
(Sample Indenter)

Signature of Laboratory Head

Name .....

Name .....

Contact No. ....

Head of concerned Laboratory,  
CPCB, Delhi - 110 032

DOC:CB/CL/QM/8.6	Issue No.: 02	Revision No. 01	Issue Date: 23.06.2016	Amendment Date: 29.10.2020	Page 01 of 01
------------------	---------------	-----------------	---------------------------	-------------------------------	---------------