

| Redressal Status of Air Pollution related Complaints made by CPCB Teams and Public in Delhi-NCR |                         |             |                      |              |                          |              |
|---|-------------------------|-------------|----------------------|--------------|--------------------------|--------------|
| 15.10.2021 - 23.04.2024   |                         |             |                      |              |                          |              |
|   | Agency                  | Complaints  |                      |              |                          |              |
|   |                         | Received    | Resolved (Number, %) |              | Not Resolved (Number, %) |              |
| 1   | PWD                     | 181         | 172                  | (95%)        | 9                        | (5%)         |
| 2   | DSIIDC                  | 67          | 66                   | (99%)        | 1                        | (1%)         |
| 3   | DMRC                    | 16          | 16                   | (100%)       | 0                        | (0%)         |
| 4   | DDA                     | 328         | 306                  | (93%)        | 22                       | (7%)         |
| 5   | Flood Control Dept      | 49          | 35                   | (71%)        | 14                       | (29%)        |
| 6   | Delhi Cantonment Board  | 10          | 10                   | (100%)       | 0                        | (0%)         |
| 7   | DJB                     | 104         | 53                   | (51%)        | 51                       | (49%)        |
| 8   | Delhi Trpt Dept         | 95          | 95                   | (100%)       | 0                        | (0%)         |
| 9   | DPCC                    | 148         | 25                   | (17%)        | 123                      | (83%)        |
| 10  | East Delhi MCD          | 508         | 212                  | (42%)        | 296                      | (58%)        |
| 11  | North Delhi MCD         | 1538        | 749                  | (49%)        | 789                      | (51%)        |
| 12  | New Delhi MCD           | 12          | 12                   | (100%)       | 0                        | (0%)         |
| 13  | South Delhi MCD         | 1428        | 830                  | (58%)        | 598                      | (42%)        |
| 14  | Delhi Police            | 160         | 131                  | (82%)        | 29                       | (18%)        |
| 15  | Delhi Traffic Police    | 359         | 357                  | (99%)        | 2                        | (1%)         |
|   | <b>Sub Total</b>        | <b>5003</b> | <b>3069</b>          | <b>(61%)</b> | <b>1934</b>              | <b>(39%)</b> |
| 16  | Uttar Pradesh SPCB      | 24          | 12                   | (50%)        | 12                       | (50%)        |
| 17  | RO_Noida                | 52          | 48                   | (92%)        | 4                        | (8%)         |
| 18  | MC_Ghaziabad            | 224         | 199                  | (89%)        | 25                       | (11%)        |
| 19  | RO_Meerut               | 94          | 87                   | (93%)        | 7                        | (7%)         |
| 20  | Noida Authority         | 284         | 278                  | (98%)        | 6                        | (2%)         |
| 21  | RO_Ghaziabad            | 297         | 242                  | (81%)        | 55                       | (19%)        |
| 22  | RO_GrNoida              | 81          | 79                   | (98%)        | 2                        | (2%)         |
| 23  | Greater Noida Authority | 44          | 19                   | (43%)        | 25                       | (57%)        |
| 24  | RO_Bulandshahar         | 15          | 15                   | (100%)       | 0                        | (0%)         |
|   | <b>Sub Total</b>        | <b>1115</b> | <b>979</b>           | <b>(88%)</b> | <b>136</b>               | <b>(12%)</b> |
| 25  | HUDA                    | 67          | 51                   | (76%)        | 16                       | (24%)        |
| 26  | DDPO                    | 8           | 6                    | (75%)        | 2                        | (25%)        |
| 27  | GMDA                    | 108         | 100                  | (93%)        | 8                        | (7%)         |
| 28  | RO Faridabad            | 47          | 45                   | (96%)        | 2                        | (4%)         |
| 29  | Haryana SPCB            | 140         | 128                  | (91%)        | 12                       | (9%)         |
| 30  | MC_Sonepat              | 133         | 124                  | (93%)        | 9                        | (7%)         |
| 31  | Rohtak                  | 45          | 45                   | (100%)       | 0                        | (0%)         |
| 32  | MC Faridabad            | 261         | 244                  | (93%)        | 17                       | (7%)         |
| 33  | MC_Gurugram             | 402         | 346                  | (86%)        | 56                       | (14%)        |
| 34  | HSIIDC                  | 8           | 7                    | (88%)        | 1                        | (13%)        |
| 35  | Traffic_Gurugram        | 24          | 24                   | (100%)       | 0                        | (0%)         |
| 36  | RO_Panipat              | 107         | 105                  | (98%)        | 2                        | (2%)         |
| 37  | RO_Bahadurgarh          | 71          | 69                   | (97%)        | 2                        | (3%)         |
| 38  | RO_Gurugram             | 145         | 143                  | (99%)        | 2                        | (1%)         |
| 39  | RO_Ballabgarh           | 69          | 67                   | (97%)        | 2                        | (3%)         |
|   | <b>Sub Total</b>        | <b>1635</b> | <b>1504</b>          | <b>(92%)</b> | <b>131</b>               | <b>(8%)</b>  |
| 40  | Rajasthan SPCB*         | 110         | 39                   | (35%)        | 71                       | (65%)        |
|   | <b>Sub Total</b>        | <b>110</b>  | <b>39</b>            | <b>(35%)</b> | <b>71</b>                | <b>(65%)</b> |
| 41  | CPWD                    | 3           | 1                    | (33%)        | 2                        | (67%)        |
| 42  | NHAI                    | 84          | 27                   | (32%)        | 57                       | (68%)        |
| 43  | Northern Railway        | 14          | 14                   | (100%)       | 0                        | (0%)         |
|   | <b>Grand Total</b>      | <b>7964</b> | <b>5633</b>          | <b>(71%)</b> | <b>2331</b>              | <b>(29%)</b> |
| * Rajasthan SPCB contains the complaints of Bhiwadi and Alwar                                   |                         |             |                      |              |                          |              |
| Note: CPCB teams visited from 15.10.2021 to 03.12.2021  |                         |             |                      |              |                          |              |