

| Redressal Status of Air Pollution related Complaints made by CPCB Teams and Public in Delhi-NCR |                         |             |                      |              |                          |              |
|---|-------------------------|-------------|----------------------|--------------|--------------------------|--------------|
| 15.10.2021 - 21.11.2023   |                         |             |                      |              |                          |              |
|   | Agency                  | Complaints  |                      |              |                          |              |
|   |                         | Received    | Resolved (Number, %) |              | Not Resolved (Number, %) |              |
| 1   | PWD                     | 173         | 167                  | (97%)        | 6                        | (3%)         |
| 2   | DSIIDC                  | 67          | 66                   | (99%)        | 1                        | (1%)         |
| 3   | DMRC                    | 16          | 16                   | (100%)       | 0                        | (0%)         |
| 4   | DDA                     | 334         | 298                  | (89%)        | 36                       | (11%)        |
| 5   | Flood Control Dept      | 40          | 37                   | (93%)        | 3                        | (8%)         |
| 6   | Delhi Cantonment Board  | 6           | 3                    | (50%)        | 3                        | (50%)        |
| 7   | DJB                     | 97          | 53                   | (55%)        | 44                       | (45%)        |
| 8   | Delhi Trpt Dept         | 80          | 80                   | (100%)       | 0                        | (0%)         |
| 9   | DPCC                    | 60          | 24                   | (40%)        | 36                       | (60%)        |
| 10  | East Delhi MCD          | 456         | 202                  | (44%)        | 254                      | (56%)        |
| 11  | North Delhi MCD         | 1364        | 711                  | (52%)        | 653                      | (48%)        |
| 12  | New Delhi MCD           | 12          | 12                   | (100%)       | 0                        | (0%)         |
| 13  | South Delhi MCD         | 1288        | 807                  | (63%)        | 481                      | (37%)        |
| 14  | Delhi Police            | 143         | 127                  | (89%)        | 16                       | (11%)        |
| 15  | Delhi Traffic Police    | 289         | 287                  | (99%)        | 2                        | (1%)         |
|   | <b>Sub Total</b>        | <b>4425</b> | <b>2890</b>          | <b>(65%)</b> | <b>1535</b>              | <b>(35%)</b> |
| 16  | Uttar Pradesh SPCB      | 41          | 5                    | (12%)        | 36                       | (88%)        |
| 17  | RO_Noida                | 143         | 44                   | (31%)        | 99                       | (69%)        |
| 18  | MC_Ghaziabad            | 172         | 163                  | (95%)        | 9                        | (5%)         |
| 19  | RO_Meerut               | 87          | 84                   | (97%)        | 3                        | (3%)         |
| 20  | Noida Authority         | 265         | 260                  | (98%)        | 5                        | (2%)         |
| 21  | RO_Ghaziabad            | 233         | 212                  | (91%)        | 21                       | (9%)         |
| 22  | RO_GrNoida              | 35          | 35                   | (100%)       | 0                        | (0%)         |
| 23  | Greater Noida Authority | 20          | 19                   | (95%)        | 1                        | (5%)         |
| 24  | RO_Bulandshahar         | 14          | 14                   | (100%)       | 0                        | (0%)         |
|   | <b>Sub Total</b>        | <b>1010</b> | <b>836</b>           | <b>(83%)</b> | <b>174</b>               | <b>(17%)</b> |
| 25  | HUDA                    | 62          | 52                   | (84%)        | 10                       | (16%)        |
| 26  | DDPO                    | 5           | 5                    | (100%)       | 0                        | (0%)         |
| 27  | GMDA                    | 115         | 99                   | (86%)        | 16                       | (14%)        |
| 28  | RO Faridabad            | 42          | 42                   | (100%)       | 0                        | (0%)         |
| 29  | Haryana SPCB            | 109         | 89                   | (82%)        | 20                       | (18%)        |
| 30  | MC_Sonepat              | 125         | 124                  | (99%)        | 1                        | (1%)         |
| 31  | Rohtak                  | 49          | 47                   | (96%)        | 2                        | (4%)         |
| 32  | MC Faridabad            | 234         | 216                  | (92%)        | 18                       | (8%)         |
| 33  | MC_Gurugram             | 322         | 291                  | (90%)        | 31                       | (10%)        |
| 34  | HSIIDC                  | 8           | 4                    | (50%)        | 4                        | (50%)        |
| 35  | Traffic_Gurugram        | 22          | 20                   | (91%)        | 2                        | (9%)         |
| 36  | RO_Panipat              | 103         | 102                  | (99%)        | 1                        | (1%)         |
| 37  | RO_Bahadurgarh          | 59          | 58                   | (98%)        | 1                        | (2%)         |
| 38  | RO_Gurugram             | 118         | 111                  | (94%)        | 7                        | (6%)         |
| 39  | RO_Ballabgarh           | 64          | 58                   | (91%)        | 6                        | (9%)         |
|   | <b>Sub Total</b>        | <b>1437</b> | <b>1318</b>          | <b>(92%)</b> | <b>119</b>               | <b>(8%)</b>  |
| 40  | Rajasthan SPCB*         | 95          | 39                   | (41%)        | 56                       | (59%)        |
|   | <b>Sub Total</b>        | <b>95</b>   | <b>39</b>            | <b>(41%)</b> | <b>56</b>                | <b>(59%)</b> |
| 41  | CPWD                    | 2           | 1                    | (50%)        | 1                        | (50%)        |
| 42  | NHAI                    | 60          | 27                   | (45%)        | 33                       | (55%)        |
| 43  | Northern Railway        | 14          | 14                   | (100%)       | 0                        | (0%)         |
|   | <b>Grand Total</b>      | <b>7043</b> | <b>5125</b>          | <b>(73%)</b> | <b>1918</b>              | <b>(27%)</b> |
| * Rajasthan SPCB contains the complaints of Bhiwadi and Alwar                                   |                         |             |                      |              |                          |              |
| Note: CPCB teams visited from 15.10.2021 to 03.12.2021  |                         |             |                      |              |                          |              |