

| Redressal Status of Air Pollution related Complaints made by CPCB Teams and Public in Delhi-NCR |                         |             |                      |              |                          |              |
|---|-------------------------|-------------|----------------------|--------------|--------------------------|--------------|
| 15.10.2021 - 14.09.2022   |                         |             |                      |              |                          |              |
| S. No.  | Agency                  | Complaints  |                      |              |                          |              |
|   |                         | Received    | Resolved (Number, %) |              | Not Resolved (Number, %) |              |
| 1   | PWD                     | 108         | 100                  | (93%)        | 8                        | (7%)         |
| 2   | DSIIDC                  | 67          | 66                   | (99%)        | 1                        | (1%)         |
| 3   | DMRC                    | 10          | 6                    | (60%)        | 4                        | (40%)        |
| 4   | DDA                     | 175         | 113                  | (65%)        | 62                       | (35%)        |
| 5   | Flood Control Dept      | 18          | 17                   | (94%)        | 1                        | (6%)         |
| 6   | Delhi Cantonment Board  | 3           | 3                    | (100%)       | 0                        | (0%)         |
| 7   | DJB                     | 45          | 18                   | (40%)        | 27                       | (60%)        |
| 8   | Delhi Trpt Dept         | 21          | 21                   | (100%)       | 0                        | (0%)         |
| 9   | DPCC                    | 8           | 7                    | (88%)        | 1                        | (13%)        |
| 10  | East Delhi MCD          | 256         | 189                  | (74%)        | 67                       | (26%)        |
| 11  | North Delhi MCD         | 821         | 504                  | (61%)        | 317                      | (39%)        |
| 12  | New Delhi MCD           | 12          | 12                   | (100%)       | 0                        | (0%)         |
| 13  | South Delhi MCD         | 778         | 546                  | (70%)        | 232                      | (30%)        |
| 14  | Delhi Police            | 79          | 71                   | (90%)        | 8                        | (10%)        |
| 15  | Delhi Traffic Police    | 102         | 99                   | (97%)        | 3                        | (3%)         |
|   | <b>Sub Total</b>        | <b>2503</b> | <b>1772</b>          | <b>(71%)</b> | <b>731</b>               | <b>(29%)</b> |
| 16  | Uttar Pradesh SPCB      | 8           | 7                    | (88%)        | 1                        | (13%)        |
| 17  | RO Noida                | 47          | 26                   | (55%)        | 21                       | (45%)        |
| 18  | MC Ghaziabad            | 110         | 102                  | (93%)        | 8                        | (7%)         |
| 19  | RO Meerut               | 54          | 54                   | (100%)       | 0                        | (0%)         |
| 20  | Noida Authority         | 190         | 178                  | (94%)        | 12                       | (6%)         |
| 21  | RO Ghaziabad            | 140         | 110                  | (79%)        | 30                       | (21%)        |
| 22  | RO GrNoida              | 28          | 25                   | (89%)        | 3                        | (11%)        |
| 23  | Greater Noida Authority | 19          | 19                   | (100%)       | 0                        | (0%)         |
| 24  | RO Bulandshahar         | 8           | 8                    | (100%)       | 0                        | (0%)         |
|   | <b>Sub Total</b>        | <b>604</b>  | <b>529</b>           | <b>(88%)</b> | <b>75</b>                | <b>(12%)</b> |
| 25  | HUDA                    | 65          | 8                    | (12%)        | 57                       | (88%)        |
| 26  | GMDA                    | 66          | 0                    | (0%)         | 66                       | (100%)       |
| 27  | RO Faridabad            | 22          | 21                   | (95%)        | 1                        | (5%)         |
| 28  | Haryana SPCB            | 240         | 6                    | (3%)         | 234                      | (98%)        |
| 29  | MC Sonapat              | 80          | 25                   | (31%)        | 55                       | (69%)        |
| 30  | Rohtak                  | 26          | 1                    | (4%)         | 25                       | (96%)        |
| 31  | MC Faridabad            | 101         | 84                   | (83%)        | 17                       | (17%)        |
| 32  | MC Gurugram             | 123         | 87                   | (71%)        | 36                       | (29%)        |
| 33  | Traffic Gurugram        | 6           | 6                    | (100%)       | 0                        | (0%)         |
| 34  | RO Panipat              | 75          | 75                   | (100%)       | 0                        | (0%)         |
| 35  | RO Bahadurgarh          | 12          | 6                    | (50%)        | 6                        | (50%)        |
| 36  | RO Gurugram             | 40          | 34                   | (85%)        | 6                        | (15%)        |
| 37  | RO Ballabgarh           | 20          | 16                   | (80%)        | 4                        | (20%)        |
|   | <b>Sub Total</b>        | <b>876</b>  | <b>369</b>           | <b>(42%)</b> | <b>507</b>               | <b>(58%)</b> |
| 38  | Rajasthan SPCB*         | 71          | 25                   | (35%)        | 46                       | (65%)        |
|   | <b>Sub Total</b>        | <b>71</b>   | <b>25</b>            | <b>(35%)</b> | <b>46</b>                | <b>(65%)</b> |
| 39  | CPWD                    | 6           | 1                    | (17%)        | 5                        | (83%)        |
| 40  | NHAI                    | 44          | 27                   | (61%)        | 17                       | (39%)        |
| 41  | Northern Railway        | 10          | 10                   | (100%)       | 0                        | (0%)         |
|   | <b>Grand Total</b>      | <b>4114</b> | <b>2733</b>          | <b>(66%)</b> | <b>1381</b>              | <b>(34%)</b> |

\* Rajasthan SPCB contains the complaints of Bhiwadi and Alwar

Note: CPCB teams visited from 15.10.2021 to 03.12.2021