|        |                         |            | 15.10.2021 - 25      | made by CPCB Teams<br>.05.2022 |                          |        |
|--------|-------------------------|------------|----------------------|--------------------------------|--------------------------|--------|
| S. No. | Agency                  | Complaints |                      |                                |                          |        |
| 1      | PWD                     | Received   | Resolved (Number, %) |                                | Not Resolved (Number, %) |        |
|        |                         | 94         | 89                   | (95%)                          | 5                        | (5%)   |
| 2      | DSIIDC                  | 63         | 63                   | (100%)                         | 0                        | (0%)   |
| 3      | DMRC                    | 9          | 7                    | (78%)                          | 2                        | (22%)  |
| 4      | DDA                     | 129        | 86                   | (67%)                          | 43                       | (33%)  |
| 5      | Flood Control Dept      | 22         | 13                   | (59%)                          | 9                        | (41%)  |
| 6      | Delhi Cantonment Board  | 3          | 2                    | (67%)                          | 1                        | (33%)  |
| 7      | DJB                     | 30         | 9                    | (30%)                          | 21                       | (70%)  |
| 8      | Delhi Trpt Dept         | 17         | 15                   | (88%)                          | 2                        | (12%)  |
| 9      | DPCC                    | 5          | 5                    | (100%)                         | 0                        | (0%)   |
| 10     | East Delhi MCD          | 193        | 174                  | (90%)                          | 19                       | (10%)  |
| 11     | North Delhi MCD         | 712        | 363                  | (51%)                          | 349                      | (49%)  |
| 12     | New Delhi MCD           | 11         | 11                   | (100%)                         | 0                        | (0%)   |
| 13     | South Delhi MCD         | 647        | 474                  | (73%)                          | 173                      | (27%)  |
| 14     | Delhi Police            | 67         | 42                   | (63%)                          | 25                       | (37%)  |
| 15     | Delhi Traffic Police    | 76         | 75                   | (99%)                          | 1                        | (1%)   |
|        | Sub Total               | 2078       | 1428                 | (69%)                          | 650                      | (31%)  |
| 16     | Uttar Pradesh SPCB      | 7          | 6                    | (86%)                          | 1                        | (14%)  |
| 17     | RO_Noida                | 33         | 26                   | (79%)                          | 7                        | (21%)  |
| 18     | MC_Ghaziabad            | 81         | 77                   | (95%)                          | 4                        | (5%)   |
| 19     | RO_Meerut               | 49         | 44                   | (90%)                          | 5                        | (10%)  |
| 20     | Noida Authority         | 176        | 171                  | (97%)                          | 5                        | (3%)   |
| 21     | RO_Ghaziabad            | 129        | 87                   | (67%)                          | 42                       | (33%)  |
| 22     | RO_GrNoida              | 21         | 20                   | (95%)                          | 1                        | (5%)   |
| 23     | Greater Noida Authority | 17         | 17                   | (100%)                         | 0                        | (0%)   |
| 24     | RO_Bulandshahar         | 8          | 8                    | (100%)                         | 0                        | (0%)   |
|        | Sub Total               | 521        | 456                  | (88%)                          | 65                       | (12%)  |
| 25     | HUDA                    | 34         | 0                    | (0%)                           | 34                       | (100%) |
| 26     | GMDA                    | 54         | 0                    | (0%)                           | 54                       | (100%) |
| 27     | RO Faridabad            | 15         | 14                   | (93%)                          | 1                        | (7%)   |
| 28     | Haryana SPCB            | 215        | 4                    | (2%)                           | 211                      | (98%)  |
| 29     | MC_Sonepat              | 76         | 6                    | (8%)                           | 70                       | (92%)  |
| 30     | Rohtak                  | 23         | 1                    | (4%)                           | 22                       | (96%)  |
| 31     | MC_Faridabad            | 91         | 81                   | (89%)                          | 10                       | (11%)  |
| 32     | MC_Gurugram             | 113        | 79                   | (70%)                          | 34                       | (30%)  |
| 33     | Traffic_Gurugram        | 5          | 5                    | (100%)                         | 0                        | (0%)   |
| 34     | RO_Panipat              | 73         | 73                   | (100%)                         | 0                        | (0%)   |
| 35     | RO_Bahadurgarh          | 32         | 6                    | (19%)                          | 26                       | (81%)  |
| 36     | RO_Gurugram             | 33         | 32                   | (97%)                          | 1                        | (3%)   |
| 37     | RO_Ballabhgarh          | 12         | 8                    | (67%)                          | 4                        | (33%)  |
|        | Sub Total               | 776        | 309                  | (40%)                          | 467                      | (60%)  |
| 38     | Rajasthan SPCB*         | 61         | 18                   | (30%)                          | 43                       | (70%)  |
|        | Sub Total               | 61         | 18                   | (30%)                          | 43                       | (70%)  |
| 39     | CPWD                    | 5          | 1                    | (20%)                          | 4                        | (80%)  |
| 40     | NHAI                    | 44         | 9                    | (20%)                          | 35                       | (80%)  |
| 41     | Northern Railway        | 10         | 9                    | (90%)                          | 1                        | (10%)  |
|        | Grand Total             | 3495       | 2230                 | (64%)                          | 1265                     | (36%)  |

<sup>\*</sup> Rajasthan SPCB contains the complaints of Bhiwadi and Alwar Note: CPCB teams visited from 15.10.2021 to 03.12.2021