	1	15.10.20	021 -03.04.2025	•	-	
	Agency			Complaints		
		Received	Resolved (Number, %)		Not Resolved (Number, %)	
1	Delhi Cantonment Board	13	13	(100%)	0	(0%)
2	Delhi Development Authority	363	323	(89%)	40	(11%)
3	Delhi Jal Board	180	117	(65%)	63	(35%)
4	Delhi Metro Rail Corporation	20	20	(100%)	0	(0%)
5	Delhi Police Department	224	196	(88%)	28	(13%)
6	Delhi Pollution Control Committee	61	58	(95%)	3	(5%)
7	Delhi State Industrial and Infrastructure Development Corporation	68	68	(100%)	0	(0%)
8	Delhi Transport Department	150	150	(100%)	0	(0%)
9	Irrigation and Flood Control Department	53	47	(89%)	6	(11%)
10	Municipal Corporation of Delhi	5103	2593	(51%)	2510	(49%)
11	New Delhi Municipal Council	20	20	(100%)	0	(0%)
12	Public Works Department	253	232	(92%)	21	(8%)
13	Traffic Police Department	643	506	(79%)	137	(21%)
	Sub Total	7151	4343	(61%)	2808	(39%)
14	Municipal Corporation Ghaziabad	302	296	(98%)	6	(2%)
15	Greater Noida Authority	104	101	(97%)	3	(3%)
16	Noida Authority	387	368	(95%)	19	(5%)
17	UPPCB - RO Bulandshahr	26	19	(73%)	7	(27%)
18	UPPCB - RO Ghaziabad	472	364	(77%)	108	(23%)
19	UPPCB - RO Greater Noida	146	145	(99%)	1	(1%)
20	UPPCB - RO Meerut	117	92	(79%)	25	(21%)
21	UPPCB - RO Noida	59	55	(93%)	4	(7%)
22	Uttar Pradesh SPCB	42	15	(36%)	27	(64%)
	Sub Total	1655	1455	(88%)	200	(12%)
23	District Development and Panchayat Officer	9	9	(100%)	0	(0%)
24	Gurugram Metropolitan Development Authority	129	114	(88%)	15	(12%)
25	Haryana SPCB	287	176	(61%)	111	(39%)
26	Haryana State Industrial and Infrastructure Development Corporation Limited	12	8	(67%)	4	(33%)
27	Haryana Urban Development Authority	63	50	(79%)	13	(21%)
28	HSPCB - RO Bahadurgarh	102	101	(99%)	1	(1%)
29	HSPCB - RO Ballabhgarh	114	99	(87%)	15	(13%)
30	HSPCB - RO Faridabad	79	74	(94%)	5	(6%)
31	HSPCB - RO Gurugram	184	174	(95%)	10	(5%)
32	HSPCB - RO Panipat	151	140	(93%)	11	(7%)
33	HSPCB - RO Rohtak	51	51	(100%)	0	(0%)
34	Municipal Corporation Faridabad	361	317	(88%)	44	(12%)
35	Municipal Corporation Gurugram	654	550	(84%)	104	(16%)
36	Municipal Corporation Sonepat	151	138	(91%)	13	(9%)
37	Traffic Police Gurugram	41	41	(100%)	0	(0%)
	Sub Total	2388	2042	(86%)	346	(14%)
38	Rajasthan SPCB*	130	53	(41%)	77	(59%)
	Sub Total	130	53	(41%)	77	(59%)
39	Central Public Works Department	9	1	(11%)	8	(89%)
40	National Highways Authority of India	104	27	(26%)	77	(74%)
41	Northern Railway	22	15	(68%)	7	(32%)
	Grand Total	11459	7936	(69%)	3523	(31%)