		15.10.	2021 -02.04.2025				
	Agency		Complaints				
	9341	Received	Resolved (Number, %)		Not Resolved (Number, %)		
1	Delhi Cantonment Board	13	13	(100%)	0	(0%)	
2	Delhi Development Authority	363	323	(89%)	40	(11%)	
3	Delhi Jal Board	180	117	(65%)	63	(35%)	
4	Delhi Metro Rail Corporation	20	20	(100%)	0	(0%)	
5	Delhi Police Department	224	194	(87%)	30	(13%)	
6	Delhi Pollution Control Committee	61	58	(95%)	3	(5%)	
7	Delhi State Industrial and Infrastructure Development Corporation	68	68	(100%)	0	(0%)	
8	Delhi Transport Department	150	150	(100%)	0	(0%)	
9	Irrigation and Flood Control Department	53	47	(89%)	6	(11%)	
10	Municipal Corporation of Delhi	5093	2591	(51%)	2502	(49%)	
11	New Delhi Municipal Council	20	20	(100%)	0	(0%)	
12	Public Works Department	252	231	(92%)	21	(8%)	
13	Traffic Police Department	644	506	(79%)	138	(21%)	
	Sub Total	7141	4338	(61%)	2803	(39%)	
14	Municipal Corporation Ghaziabad	300	296	(99%)	4	(1%)	
15	Greater Noida Authority	104	101	(97%)	3	(3%)	
16	Noida Authority	387	367	(95%)	20	(5%)	
17	UPPCB - RO Bulandshahr	26	19	(73%)	7	(27%)	
			+	, ,	•		
18 19	UPPCB - RO Ghaziabad	472 146	364	(77%)	108	(23%)	
-	UPPCB - RO Greater Noida		145	(99%)	1	(1%)	
20	UPPCB - RO Meerut	116 59	92	(79%)	24 4	(21%)	
22	UPPCB - RO Noida Uttar Pradesh SPCB	42	55 15	(93%) (36%)	27	(64%)	
22	Sub Total	1652	1454	(88%)	198	(12%)	
23	District Development and Panchayat Officer	9	9	(100%)	0	(0%)	
24	Gurugram Metropolitan Development Authority	129	114	(88%)	15	(12%)	
25	Haryana SPCB	287	176	(61%)	111	(39%)	
25	Haryana State Industrial and Infrastructure	207	170	(01%)	111	(39%)	
26	Development Corporation Limited	12	8	(67%)	4	(33%)	
27	Haryana Urban Development Authority	63	50	(79%)	13	(21%)	
28	HSPCB - RO Bahadurgarh	102	101	(99%)	1	(1%)	
29	HSPCB - RO Ballabhgarh	114	99	(87%)	15	(13%)	
30	HSPCB - RO Faridabad	78	74	(95%)	4	(5%)	
31	HSPCB - RO Gurugram	183	174	(95%)	9	(5%)	
32	HSPCB - RO Panipat	151	140	(93%)	11	(7%)	
33	HSPCB - RO Rohtak	51	51	(100%)	0	(0%)	
34	Municipal Corporation Faridabad	360	317	(88%)	43	(12%)	
35	Municipal Corporation Gurugram	653	544	(83%)	109	(17%)	
36	Municipal Corporation Sonepat	148	138	(93%)	10	(7%)	
37	Traffic Police Gurugram	41	41	(100%)	0	(0%)	
	Sub Total	2381	2036	(86%)	345	(14%)	
38	Rajasthan SPCB*	130	53	(41%)	77	(59%)	
	Sub Total	130	53	(41%)	77	(59%)	
39	Central Public Works Department	9	1	(11%)	8	(89%)	
40	National Highways Authority of India	104	27	(26%)	77	(74%)	
41	Northern Railway	22	15	(68%)	7	(32%)	
	Grand Total	11439	7924	(69%)	3515	(31%)	