

| Redressal Status of Air Pollution Related Complaints Received on Sameer App |   |              |                      |              |                          |              |
|---|---|--------------|----------------------|--------------|--------------------------|--------------|
| 15.10.2021 -01.04.2025  |   |              |                      |              |                          |              |
|   | Agency  | Complaints   |                      |              |                          |              |
|   |   | Received     | Resolved (Number, %) |              | Not Resolved (Number, %) |              |
| 1   | Delhi Cantonment Board  | 13           | 13                   | (100%)       | 0                        | (0%)         |
| 2   | Delhi Development Authority   | 363          | 323                  | (89%)        | 40                       | (11%)        |
| 3   | Delhi Jal Board   | 180          | 117                  | (65%)        | 63                       | (35%)        |
| 4   | Delhi Metro Rail Corporation  | 22           | 20                   | (91%)        | 2                        | (9%)         |
| 5   | Delhi Police Department   | 224          | 194                  | (87%)        | 30                       | (13%)        |
| 6   | Delhi Pollution Control Committee   | 60           | 58                   | (97%)        | 2                        | (3%)         |
| 7   | Delhi State Industrial and Infrastructure Development Corporation           | 68           | 68                   | (100%)       | 0                        | (0%)         |
| 8   | Delhi Transport Department  | 150          | 150                  | (100%)       | 0                        | (0%)         |
| 9   | Irrigation and Flood Control Department                                     | 53           | 47                   | (89%)        | 6                        | (11%)        |
| 10  | Municipal Corporation of Delhi  | 5087         | 2590                 | (51%)        | 2497                     | (49%)        |
| 11  | New Delhi Municipal Council   | 20           | 20                   | (100%)       | 0                        | (0%)         |
| 12  | Public Works Department   | 252          | 231                  | (92%)        | 21                       | (8%)         |
| 13  | Traffic Police Department   | 643          | 506                  | (79%)        | 137                      | (21%)        |
|   | <b>Sub Total</b>  | <b>7135</b>  | <b>4337</b>          | <b>(61%)</b> | <b>2798</b>              | <b>(39%)</b> |
| 14  | Municipal Corporation Ghaziabad   | 301          | 296                  | (98%)        | 5                        | (2%)         |
| 15  | Greater Noida Authority   | 104          | 101                  | (97%)        | 3                        | (3%)         |
| 16  | Noida Authority   | 386          | 359                  | (93%)        | 27                       | (7%)         |
| 17  | UPPCB - RO Bulandshahr  | 26           | 19                   | (73%)        | 7                        | (27%)        |
| 18  | UPPCB - RO Ghaziabad  | 471          | 365                  | (77%)        | 106                      | (23%)        |
| 19  | UPPCB - RO Greater Noida  | 146          | 145                  | (99%)        | 1                        | (1%)         |
| 20  | UPPCB - RO Meerut   | 116          | 92                   | (79%)        | 24                       | (21%)        |
| 21  | UPPCB - RO Noida  | 59           | 55                   | (93%)        | 4                        | (7%)         |
| 22  | Uttar Pradesh SPCB  | 42           | 15                   | (36%)        | 27                       | (64%)        |
|   | <b>Sub Total</b>  | <b>1651</b>  | <b>1447</b>          | <b>(88%)</b> | <b>204</b>               | <b>(12%)</b> |
| 23  | District Development and Panchayat Officer                                  | 9            | 9                    | (100%)       | 0                        | (0%)         |
| 24  | Gurugram Metropolitan Development Authority                                 | 129          | 114                  | (88%)        | 15                       | (12%)        |
| 25  | Haryana SPCB  | 287          | 176                  | (61%)        | 111                      | (39%)        |
| 26  | Haryana State Industrial and Infrastructure Development Corporation Limited | 12           | 8                    | (67%)        | 4                        | (33%)        |
| 27  | Haryana Urban Development Authority   | 63           | 50                   | (79%)        | 13                       | (21%)        |
| 28  | HSPCB - RO Bahadurgarh  | 102          | 100                  | (98%)        | 2                        | (2%)         |
| 29  | HSPCB - RO Ballabhgarh  | 114          | 99                   | (87%)        | 15                       | (13%)        |
| 30  | HSPCB - RO Faridabad  | 78           | 74                   | (95%)        | 4                        | (5%)         |
| 31  | HSPCB - RO Gurugram   | 184          | 174                  | (95%)        | 10                       | (5%)         |
| 32  | HSPCB - RO Panipat  | 151          | 140                  | (93%)        | 11                       | (7%)         |
| 33  | HSPCB - RO Rohtak   | 51           | 51                   | (100%)       | 0                        | (0%)         |
| 34  | Municipal Corporation Faridabad   | 360          | 317                  | (88%)        | 43                       | (12%)        |
| 35  | Municipal Corporation Gurugram  | 653          | 544                  | (83%)        | 109                      | (17%)        |
| 36  | Municipal Corporation Sonapat   | 148          | 138                  | (93%)        | 10                       | (7%)         |
| 37  | Traffic Police Gurugram   | 41           | 41                   | (100%)       | 0                        | (0%)         |
|   | <b>Sub Total</b>  | <b>2382</b>  | <b>2035</b>          | <b>(85%)</b> | <b>347</b>               | <b>(15%)</b> |
| 38  | Rajasthan SPCB*   | 130          | 53                   | (41%)        | 77                       | (59%)        |
|   | <b>Sub Total</b>  | <b>130</b>   | <b>53</b>            | <b>(41%)</b> | <b>77</b>                | <b>(59%)</b> |
| 39  | Central Public Works Department   | 9            | 1                    | (11%)        | 8                        | (89%)        |
| 40  | National Highways Authority of India  | 104          | 27                   | (26%)        | 77                       | (74%)        |
| 41  | Northern Railway  | 22           | 15                   | (68%)        | 7                        | (32%)        |
|   | <b>Grand Total</b>  | <b>11433</b> | <b>7915</b>          | <b>(69%)</b> | <b>3518</b>              | <b>(31%)</b> |
|   |   |              |                      |              |                          |              |
|   |   |              |                      |              |                          |              |

\* Rajasthan SPCB contains the complaints of Bhiwadi and Alwar