		15.10.2	2021 -31.03.2025			
	Agency	Complaints				
		Received	Resolved	(Number, %)	Not Resolved	d (Number, %)
1	Delhi Cantonment Board	13	13	(100%)	0	(0%)
2	Delhi Development Authority	363	321	(88%)	42	(12%)
3	Delhi Jal Board	179	117	(65%)	62	(35%)
4	Delhi Metro Rail Corporation	22	20	(91%)	2	(9%)
5	Delhi Police Department	223	193	(87%)	30	(13%)
6	Delhi Pollution Control Committee	61	58	(95%)	3	(5%)
7	Delhi State Industrial and Infrastructure Development Corporation	68	68	(100%)	0	(0%)
8	Delhi Transport Department	150	150	(100%)	0	(0%)
9	Irrigation and Flood Control Department	53	47	(89%)	6	(11%)
10	Municipal Corporation of Delhi	5076	2587	(51%)	2489	(49%)
11	New Delhi Municipal Council	20	20	(100%)	0	(0%)
12	Public Works Department	252	230	(91%)	22	(9%)
13	Traffic Police Department	639	508	(79%)	131	(21%)
	Sub Total	7119	4332	(61%)	2787	(39%)
14	Municipal Corporation Ghaziabad	301	296	(98%)	5	(2%)
15	Greater Noida Authority	103	101	(98%)	2	(2%)
16	Noida Authority	385	359	(93%)	26	(7%)
17	UPPCB - RO Bulandshahr	26	19	(73%)	7	(27%)
18	UPPCB - RO Ghaziabad	471	365	(77%)	106	(23%)
19	UPPCB - RO Greater Noida	146	145	(99%)	1	(1%)
20	UPPCB - RO Meerut	116	92	(79%)	24	(21%)
21	UPPCB - RO Noida	59	55	(93%)	4	(7%)
22	Uttar Pradesh SPCB	42	15	(36%)	27	(64%)
	Sub Total	1649	1447	(88%)	202	(12%)
23	District Development and Panchayat Officer	9	9	(100%)	0	(0%)
24	Gurugram Metropolitan Development Authority	128	114	(89%)	14	(11%)
25	Haryana SPCB	284	175	(62%)	109	(38%)
	Haryana State Industrial and Infrastructure					, ,
26	Development Corporation Limited	12	8	(67%)	4	(33%)
27	Haryana Urban Development Authority	63	50	(79%)	13	(21%)
28	HSPCB - RO Bahadurgarh	102	100	(98%)	2	(2%)
29	HSPCB - RO Ballabhgarh	114	99	(87%)	15	(13%)
30	HSPCB - RO Faridabad	78	74	(95%)	4	(5%)
31	HSPCB - RO Gurugram	184	174	(95%)	10	(5%)
32	HSPCB - RO Panipat	151	140	(93%)	11	(7%)
33	HSPCB - RO Rohtak	51	51	(100%)	0	(0%)
34	Municipal Corporation Faridabad	360	317	(88%)	43	(12%)
35	Municipal Corporation Gurugram	653	544	(83%)	109	(17%)
36	Municipal Corporation Sonepat	148	138	(93%)	10	(7%)
37	Traffic Police Gurugram	41	41	(100%)	0	(0%)
	Sub Total	2378	2034	(86%)	344	(14%)
38	Rajasthan SPCB*	130	53	(41%)	77	(59%)
	Sub Total	130	53	(41%)	77	(59%)
39	Central Public Works Department	9	1	(11%)	8	(89%)
40	National Highways Authority of India	104	27	(26%)	77	(74%)
41	Northern Railway	22	15	(68%)	7	(32%)
	Grand Total	11411	7909	(69%)	3502	(31%)