1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 9 110 111 112 113 114 114	Agency Delhi Cantonment Board Delhi Development Authority Delhi Jal Board Delhi Metro Rail Corporation Delhi Police Department Delhi Pollution Control Committee Delhi State Industrial and Infrastructure Development Corporation Delhi Transport Department Irrigation and Flood Control Department Municipal Corporation of Delhi New Delhi Municipal Council Public Works Department Traffic Police Department	Received 13 361 180 23 225 60 68 150 53 5020 20	13 322 109 19 192 58 68 150	Complaints Number, %) (100%) (89%) (61%) (83%) (85%) (97%) (100%)	Not Resolved 0 39 71 4 33 2 0	(0%) (11%) (39%) (17%) (15%) (3%)
2 3 4 5 6 7 8 9 10 11 12 13	Delhi Development Authority Delhi Jal Board Delhi Metro Rail Corporation Delhi Police Department Delhi Pollution Control Committee Delhi State Industrial and Infrastructure Development Corporation Delhi Transport Department Irrigation and Flood Control Department Municipal Corporation of Delhi New Delhi Municipal Council Public Works Department	13 361 180 23 225 60 68 150 53 5020	13 322 109 19 192 58 68 150	(100%) (89%) (61%) (83%) (85%) (97%) (100%)	0 39 71 4 33 2	(0%) (11%) (39%) (17%) (15%) (3%)
2 3 4 5 6 7 8 9 10 11 12 13	Delhi Development Authority Delhi Jal Board Delhi Metro Rail Corporation Delhi Police Department Delhi Pollution Control Committee Delhi State Industrial and Infrastructure Development Corporation Delhi Transport Department Irrigation and Flood Control Department Municipal Corporation of Delhi New Delhi Municipal Council Public Works Department	361 180 23 225 60 68 150 53 5020	322 109 19 192 58 68 150	(89%) (61%) (83%) (85%) (97%) (100%)	39 71 4 33 2	(11%) (39%) (17%) (15%) (3%) (0%)
3 4 5 6 7 8 9 10 11 12 13	Delhi Jal Board Delhi Metro Rail Corporation Delhi Police Department Delhi Pollution Control Committee Delhi State Industrial and Infrastructure Development Corporation Delhi Transport Department Irrigation and Flood Control Department Municipal Corporation of Delhi New Delhi Municipal Council Public Works Department	180 23 225 60 68 150 53 5020	109 19 192 58 68 150 47	(61%) (83%) (85%) (97%) (100%)	71 4 33 2 0	(39%) (17%) (15%) (3%) (0%)
4 5 6 7 8 9 10 11 12 13	Delhi Metro Rail Corporation Delhi Police Department Delhi Pollution Control Committee Delhi State Industrial and Infrastructure Development Corporation Delhi Transport Department Irrigation and Flood Control Department Municipal Corporation of Delhi New Delhi Municipal Council Public Works Department	23 225 60 68 150 53 5020	19 192 58 68 150 47	(83%) (85%) (97%) (100%)	4 33 2 0	(17%) (15%) (3%) (0%)
5 6 7 8 9 10 11 12 13	Delhi Police Department Delhi Pollution Control Committee Delhi State Industrial and Infrastructure Development Corporation Delhi Transport Department Irrigation and Flood Control Department Municipal Corporation of Delhi New Delhi Municipal Council Public Works Department	225 60 68 150 53 5020	192 58 68 150 47	(85%) (97%) (100%) (100%)	33 2 0	(15%) (3%) (0%)
6 7 8 9 10 11 12 13 13	Delhi Pollution Control Committee Delhi State Industrial and Infrastructure Development Corporation Delhi Transport Department Irrigation and Flood Control Department Municipal Corporation of Delhi New Delhi Municipal Council Public Works Department	60 68 150 53 5020	58 68 150 47	(97%) (100%) (100%)	0	(3%)
7 8 9 10 11 12 13	Delhi State Industrial and Infrastructure Development Corporation Delhi Transport Department Irrigation and Flood Control Department Municipal Corporation of Delhi New Delhi Municipal Council Public Works Department	68 150 53 5020	68 150 47	(100%)	0	(0%)
8 9 10 11 12 13	Development Corporation Delhi Transport Department Irrigation and Flood Control Department Municipal Corporation of Delhi New Delhi Municipal Council Public Works Department	150 53 5020	150 47	(100%)		, ,
9 10 11 12 13	Delhi Transport Department Irrigation and Flood Control Department Municipal Corporation of Delhi New Delhi Municipal Council Public Works Department	53 5020	47	· · · · ·	0	
10 11 12 13	Municipal Corporation of Delhi New Delhi Municipal Council Public Works Department	5020		· · · · · · · · · · · · · · · · · · ·		(0%)
11 12 13	Municipal Corporation of Delhi New Delhi Municipal Council Public Works Department	5020		(89%)	6	(11%)
11 12 13	New Delhi Municipal Council Public Works Department		2573	(51%)	2447	(49%)
12	Public Works Department		20	(100%)	0	(0%)
13	·	247	222	(90%)	25	(10%)
	ae. once Department	623	499	(80%)	124	(20%)
14	Sub Total	7043	4292	(61%)	2751	(39%)
	Municipal Corporation Ghaziabad	296	293	(99%)	3	(1%)
15	Greater Noida Authority	101	100	(99%)	1	(1%)
16	,	372	353	(95%)	19	(1%)
	Noida Authority			` '	-	` '
17	UPPCB - RO Bulandshahr	26	19	(73%)	7	(27%)
18	UPPCB - RO Ghaziabad	462	365	(79%)	97	(21%)
19	UPPCB - RO Greater Noida	146	145	(99%)	1	(1%)
20	UPPCB - RO Meerut	114	92	(81%)	22	(19%)
21	UPPCB - RO Noida	57	55	(96%)	2	(4%)
22	Uttar Pradesh SPCB	37	15	(41%)	22	(59%)
	Sub Total	1611	1437	(89%)	174	(11%)
23	District Development and Panchayat Officer	9	9	(100%)	0	(0%)
24	Gurugram Metropolitan Development Authority	127	115	(91%)	12	(9%)
25	Haryana SPCB	275	169	(61%)	106	(39%)
26	Haryana State Industrial and Infrastructure Development Corporation Limited	12	8	(67%)	4	(33%)
27	Haryana Urban Development Authority	65	50	(77%)	15	(23%)
28	HSPCB - RO Bahadurgarh	100	100	(100%)	0	(0%)
29	HSPCB - RO Ballabhgarh	110	100	(91%)	10	(9%)
30	HSPCB - RO Faridabad	77	73	(95%)	4	(5%)
31	HSPCB - RO Gurugram	183	174	(95%)	9	(5%)
32	HSPCB - RO Panipat	149	140	(94%)	9	(6%)
33	HSPCB - RO Rohtak	52	49	(94%)	3	(6%)
34	Municipal Corporation Faridabad	352	306	(87%)	46	(13%)
35	Municipal Corporation Gurugram	647	534	(83%)	113	(17%)
36	Municipal Corporation Sonepat	148	138	(93%)	10	(7%)
37	Traffic Police Gurugram	41	41	(100%)	0	(0%)
	Sub Total	2347	2006	(85%)	341	(15%)
38	Rajasthan SPCB*	130	51	(39%)	79	(61%)
	Sub Total	130	51	(39%)	79	(61%)
39	Central Public Works Department	9	1	(11%)	8	(89%)
40	National Highways Authority of India	103	27	(26%)	76	(74%)
41	Northern Railway	21	15	(71%)	6	(29%)
	Grand Total	11264	7829	(70%)	3435	(30%)