	1	15.10.20	21 - 09.03.2025	•	-	
	Agency			Complaints		
		Received	Resolved (Number, %)		Not Resolved (Number, %)	
1	Delhi Cantonment Board	13	13	(100%)	0	(0%)
2	Delhi Development Authority	361	322	(89%)	39	(11%)
3	Delhi Jal Board	178	109	(61%)	69	(39%)
4	Delhi Metro Rail Corporation	23	19	(83%)	4	(17%)
5	Delhi Police Department	221	192	(87%)	29	(13%)
6	Delhi Pollution Control Committee	65	56	(86%)	9	(14%)
7	Delhi State Industrial and Infrastructure Development Corporation	68	68	(100%)	0	(0%)
8	Delhi Transport Department	150	150	(100%)	0	(0%)
9	Irrigation and Flood Control Department	53	47	(89%)	6	(11%)
10	Municipal Corporation of Delhi	5012	2562	(51%)	2450	(49%)
11	New Delhi Municipal Council	20	20	(100%)	0	(0%)
12	Public Works Department	246	222	(90%)	24	(10%)
13	Traffic Police Department	621	496	(80%)	125	(20%)
	Sub Total	7031	4276	(61%)	2755	(39%)
14	Municipal Corporation Ghaziabad	296	293	(99%)	3	(1%)
15	Greater Noida Authority	100	100	(100%)	0	(0%)
16	Noida Authority	372	352	(95%)	20	(5%)
17	UPPCB - RO Bulandshahr	26	19	(73%)	7	(27%)
18	UPPCB - RO Ghaziabad	462	365	(79%)	97	(21%)
19	UPPCB - RO Greater Noida	146	145	(99%)	1	(1%)
20	UPPCB - RO Meerut	113	92	(81%)	21	(19%)
21	UPPCB - RO Noida	56	55	(98%)	1	(2%)
22	Uttar Pradesh SPCB	37	15	(41%)	22	(59%)
	Sub Total	1608	1436	(89%)	172	(11%)
23	District Development and Panchayat Officer	9	9	(100%)	0	(0%)
24	Gurugram Metropolitan Development Authority	127	115	(91%)	12	(9%)
25	Haryana SPCB	275	169	(61%)	106	(39%)
26	Haryana State Industrial and Infrastructure Development Corporation Limited	12	8	(67%)	4	(33%)
27	Haryana Urban Development Authority	65	50	(77%)	15	(23%)
28	HSPCB - RO Bahadurgarh	100	100	(100%)	0	(0%)
29	HSPCB - RO Ballabhgarh	109	100	(92%)	9	(8%)
30	HSPCB - RO Faridabad	77	73	(95%)	4	(5%)
31	HSPCB - RO Gurugram	183	174	(95%)	9	(5%)
32	HSPCB - RO Panipat	149	140	(94%)	9	(6%)
33	HSPCB - RO Rohtak	52	49	(94%)	3	(6%)
34	Municipal Corporation Faridabad	353	306	(87%)	47	(13%)
35	Municipal Corporation Gurugram	647	535	(83%)	112	(17%)
36	Municipal Corporation Sonepat	148	138	(93%)	10	(7%)
37	Traffic Police Gurugram	41	41	(100%)	0	(0%)
	Sub Total	2347	2007	(86%)	340	(14%)
38	Rajasthan SPCB*	130	51	(39%)	79	(61%)
	Sub Total	130	51	(39%)	79	(61%)
39	Central Public Works Department	9	1	(11%)	8	(89%)
40	National Highways Authority of India	103	27	(26%)	76	(74%)
41	Northern Railway	21	15	(71%)	6	(29%)
	Grand Total	11249	7813	(69%)	3436	(31%)