		15.10.20	21 - 18.02.2025	•		
	Agency			Complaints		
	5.77	Received	Resolved (Number, %)		Not Resolved (Number, %)	
1	Delhi Cantonment Board	13	13	(100%)	0	(0%)
2	Delhi Development Authority	361	322	(89%)	39	(11%)
3	Delhi Jal Board	191	97	(51%)	94	(49%)
4	Delhi Metro Rail Corporation	23	19	(83%)	4	(17%)
5	Delhi Police Department	215	190	(88%)	25	(12%)
6	Delhi Pollution Control Committee	58	54	(93%)	4	(7%)
7	Delhi State Industrial and Infrastructure Development Corporation	68	66	(97%)	2	(3%)
8	Delhi Transport Department	149	149	(100%)	0	(0%)
9	Irrigation and Flood Control Department	50	47	(94%)	3	(6%)
10	Municipal Corporation of Delhi	4927	2552	(52%)	2375	(48%)
11	New Delhi Municipal Council	21	19	(90%)	2	(10%)
12	Public Works Department	244	219	(90%)	25	(10%)
13	Traffic Police Department	606	484	(80%)	122	(20%)
	Sub Total	6926	4231	(61%)	2695	(39%)
14	Municipal Corporation Ghaziabad	295	289	(98%)	6	(2%)
15	Greater Noida Authority	99	98	(99%)	1	(1%)
16	Noida Authority	364	352	(97%)	12	(3%)
17	UPPCB - RO Bulandshahr	26	19	(73%)	7	(27%)
18	UPPCB - RO Ghaziabad	457	365	(80%)	92	(20%)
19	UPPCB - RO Greater Noida	146	145	(99%)	1	(1%)
20	UPPCB - RO Meerut	110	91	(83%)	19	(17%)
21	UPPCB - RO Noida	56	55	(98%)	1	(2%)
22	Uttar Pradesh SPCB	37	15	(41%)	22	(59%)
	Sub Total	1590	1429	(90%)	161	(10%)
23	District Development and Panchayat Officer	9	9	(100%)	0	(0%)
24	Gurugram Metropolitan Development Authority	131	100	(76%)	31	(24%)
25	Haryana SPCB	270	169	(63%)	101	(37%)
26	Haryana State Industrial and Infrastructure Development Corporation Limited	12	8	(67%)	4	(33%)
27	Haryana Urban Development Authority	65	50	(77%)	15	(23%)
28	HSPCB - RO Bahadurgarh	100	95	(95%)	5	(5%)
29	HSPCB - RO Ballabhgarh	111	93	(84%)	18	(16%)
30	HSPCB - RO Faridabad	76	73	(96%)	3	(4%)
31	HSPCB - RO Gurugram	182	172	(95%)	10	(5%)
32	HSPCB - RO Panipat	149	140	(94%)	9	(6%)
33	HSPCB - RO Rohtak	48	45	(94%)	3	(6%)
34	Municipal Corporation Faridabad	337	305	(91%)	32	(9%)
35	Municipal Corporation Gurugram	643	531	(83%)	112	(17%)
36	Municipal Corporation Sonepat	148	138	(93%)	10	(7%)
37	Traffic Police Gurugram	41	40	(98%)	1	(2%)
	Sub Total	2322	1968	(85%)	354	(15%)
38	Rajasthan SPCB*	130	51	(39%)	79	(61%)
	Sub Total	130	51	(39%)	79	(61%)
39	Central Public Works Department	9	1	(11%)	8	(89%)
40	National Highways Authority of India	102	27	(26%)	75	(74%)
41	Northern Railway	21	15	(71%)	6	(29%)
41		11100	7722	(70%)	3378	(30%)