		15.10.20	21 - 12.02.2025			
	Agency			Complaints		
		Received	Resolved (Number, %)		Not Resolved (Number, %)	
1	Delhi Cantonment Board	13	13	(100%)	0	(0%)
2	Delhi Development Authority	361	322	(89%)	39	(11%)
3	Delhi Jal Board	192	97	(51%)	95	(49%)
4	Delhi Metro Rail Corporation	23	19	(83%)	4	(17%)
5	Delhi Police Department	215	190	(88%)	25	(12%)
6	Delhi Pollution Control Committee	60	54	(90%)	6	(10%)
7	Delhi State Industrial and Infrastructure Development Corporation	67	66	(99%)	1	(1%)
8	Delhi Transport Department	148	148	(100%)	0	(0%)
9	Irrigation and Flood Control Department	50	47	(94%)	3	(6%)
10	Municipal Corporation of Delhi	4897	2547	(52%)	2350	(48%)
11	New Delhi Municipal Council	21	19	(90%)	2	(10%)
12	Public Works Department	244	219	(90%)	25	(10%)
13	Traffic Police Department	595	452	(76%)	143	(24%)
	Sub Total	6886	4193	(61%)	2693	(39%)
14	Municipal Corporation Ghaziabad	291	288	(99%)	3	(1%)
15	Greater Noida Authority	98	95	(97%)	3	(3%)
16	Noida Authority	360	343	(95%)	17	(5%)
17	UPPCB - RO Bulandshahr	26	19	(73%)	7	(27%)
18	UPPCB - RO Ghaziabad	454	366	(81%)	88	(19%)
19	UPPCB - RO Greater Noida	146	145	(99%)	1	(1%)
20	UPPCB - RO Meerut	109	91	(83%)	18	(17%)
21	UPPCB - RO Noida	56	55	(98%)	1	(2%)
22	Uttar Pradesh SPCB	33	14	(42%)	19	(58%)
	Sub Total	1573	1416	(90%)	157	(10%)
23	District Development and Panchayat Officer	9	9	(100%)	0	(0%)
24	Gurugram Metropolitan Development Authority	131	100	(76%)	31	(24%)
25	Haryana SPCB	267	169	(63%)	98	(37%)
26	Haryana State Industrial and Infrastructure Development Corporation Limited	12	8	(67%)	4	(33%)
27	Haryana Urban Development Authority	65	50	(77%)	15	(23%)
28	HSPCB - RO Bahadurgarh	100	95	(95%)	5	(5%)
29	HSPCB - RO Ballabhgarh	106	93	(88%)	13	(12%)
30	HSPCB - RO Faridabad	76	73	(96%)	3	(4%)
31	HSPCB - RO Gurugram	180	172	(96%)	8	(4%)
32	HSPCB - RO Panipat	149	140	(94%)	9	(6%)
33	HSPCB - RO Rohtak	48	45	(94%)	3	(6%)
34	Municipal Corporation Faridabad	337	305	(91%)	32	(9%)
35	Municipal Corporation Gurugram	639	531	(83%)	108	(17%)
36	Municipal Corporation Sonepat	148	138	(93%)	10	(7%)
37	Traffic Police Gurugram	41	40	(98%)	1	(2%)
	Sub Total	2308	1968	(85%)	340	(15%)
38	Rajasthan SPCB*	130	51	(39%)	79	(61%)
	Sub Total	130	51	(39%)	79	(61%)
39	Central Public Works Department	9	1	(11%)	8	(89%)
40	National Highways Authority of India	102	27	(26%)	75	(74%)
41	Northern Railway	21	15	(71%)	6	(29%)
	Grand Total	11029	7671	(70%)	3358	(30%)