| | | 15.10.2 | 021 - 19.01.2025 | | | |
|----|--|----------|----------------------|--------|--------------------------|-------|
| | Agency Complaints | | | | | |
| | <u> </u> | Received | Resolved (Number, %) | | Not Resolved (Number, %) | |
| 1 | Delhi Cantonment Board | 13 | 10 | (77%) | 3 | (23%) |
| 2 | Delhi Development Authority | 366 | 320 | (87%) | 46 | (13%) |
| 3 | Delhi Jal Board | 190 | 92 | (48%) | 98 | (52%) |
| 4 | Delhi Metro Rail Corporation | 22 | 19 | (86%) | 3 | (14%) |
| 5 | Delhi Police Department | 210 | 189 | (90%) | 21 | (10%) |
| 6 | Delhi Pollution Control Committee | 61 | 55 | (90%) | 6 | (10%) |
| 7 | Delhi State Industrial and Infrastructure Development Corporation | 67 | 66 | (99%) | 1 | (1%) |
| 8 | Delhi Transport Department | 143 | 143 | (100%) | 0 | (0%) |
| 9 | Irrigation and Flood Control Department | 51 | 47 | (92%) | 4 | (8%) |
| 10 | Municipal Corporation of Delhi | 4744 | 2531 | (53%) | 2213 | (47%) |
| 11 | New Delhi Municipal Council | 19 | 19 | (100%) | 0 | (0%) |
| 12 | Public Works Department | 233 | 216 | (93%) | 17 | (7%) |
| 13 | Traffic Police Department | 573 | 467 | (82%) | 106 | (18%) |
| | Sub Total | 6692 | 4174 | (62%) | 2518 | (38%) |
| 14 | Municipal Corporation Ghaziabad | 289 | 280 | (97%) | 9 | (3%) |
| 15 | Greater Noida Authority | 93 | 85 | (91%) | 8 | (9%) |
| 16 | Noida Authority | 353 | 336 | (95%) | 17 | (5%) |
| 17 | UPPCB - RO Bulandshahr | 24 | 19 | (79%) | 5 | (21%) |
| 18 | UPPCB - RO Ghaziabad | 438 | 366 | (84%) | 72 | (16%) |
| 19 | UPPCB - RO Greater Noida | 144 | 144 | (100%) | 0 | (0%) |
| 20 | UPPCB - RO Meerut | 107 | 91 | (85%) | 16 | (15%) |
| 21 | UPPCB - RO Noida | 56 | 55 | (98%) | 1 | (2%) |
| 22 | Uttar Pradesh SPCB | 33 | 14 | (42%) | 19 | (58%) |
| | Sub Total | 1537 | 1390 | (90%) | 147 | (10%) |
| 23 | District Development and Panchayat Officer | 9 | 9 | (100%) | 0 | (0%) |
| 24 | Gurugram Metropolitan Development Authority | 130 | 100 | (77%) | 30 | (23%) |
| 25 | Haryana SPCB | 248 | 166 | (67%) | 82 | (33%) |
| 26 | Haryana State Industrial and Infrastructure Development Corporation Limited | 12 | 8 | (67%) | 4 | (33%) |
| 27 | Haryana Urban Development Authority | 65 | 50 | (77%) | 15 | (23%) |
| 28 | HSPCB - RO Bahadurgarh | 98 | 95 | (97%) | 3 | (3%) |
| 29 | HSPCB - RO Ballabhgarh | 99 | 92 | (93%) | 7 | (7%) |
| 30 | HSPCB - RO Faridabad | 77 | 73 | (95%) | 4 | (5%) |
| 31 | HSPCB - RO Gurugram | 179 | 166 | (93%) | 13 | (7%) |
| 32 | HSPCB - RO Panipat | 145 | 141 | (97%) | 4 | (3%) |
| 33 | HSPCB - RO Rohtak | 48 | 45 | (94%) | 3 | (6%) |
| 34 | Municipal Corporation Faridabad | 316 | 303 | (96%) | 13 | (4%) |
| 35 | Municipal Corporation Gurugram | 622 | 521 | (84%) | 101 | (16%) |
| 36 | Municipal Corporation Sonepat | 146 | 138 | (95%) | 8 | (5%) |
| 37 | Traffic Police Gurugram | 39 | 39 | (100%) | 0 | (0%) |
| | Sub Total | 2233 | 1946 | (87%) | 287 | (13%) |
| 38 | Rajasthan SPCB* | 118 | 51 | (43%) | 67 | (57%) |
| | Sub Total | 118 | 51 | (43%) | 67 | (57%) |
| 39 | Central Public Works Department | 9 | 1 | (11%) | 8 | (89%) |
| 40 | National Highways Authority of India | 102 | 27 | (26%) | 75 | (74%) |
| 41 | Northern Railway | 24 | 14 | (58%) | 10 | (42%) |
| | Grand Total | 10715 | 7603 | (71%) | 3112 | (29%) |