		15.10.20	21 - 02.01.2025			
	Agency			Complaints		
		Received	Resolved (Number, %)		Not Resolved (Number, %)	
1	Delhi Cantonment Board	13	10	(77%)	3	(23%)
2	Delhi Development Authority	367	320	(87%)	47	(13%)
3	Delhi Jal Board	191	85	(45%)	106	(55%)
4	Delhi Metro Rail Corporation	22	19	(86%)	3	(14%)
5	Delhi Police Department	209	187	(89%)	22	(11%)
6	Delhi Pollution Control Committee	59	54	(92%)	5	(8%)
7	Delhi State Industrial and Infrastructure Development Corporation	67	66	(99%)	1	(1%)
8	Delhi Transport Department	142	142	(100%)	0	(0%)
9	Irrigation and Flood Control Department	51	46	(90%)	5	(10%)
10	Municipal Corporation of Delhi	4659	2511	(54%)	2148	(46%)
11	New Delhi Municipal Council	19	19	(100%)	0	(0%)
12	Public Works Department	233	215	(92%)	18	(8%)
13	Traffic Police Department	558	470	(84%)	88	(16%)
	Sub Total	6590	4144	(63%)	2446	(37%)
14	Municipal Corporation Ghaziabad	280	278	(99%)	2	(1%)
15	Greater Noida Authority	88	84	(95%)	4	(5%)
16	Noida Authority	349	334	(96%)	15	(4%)
17	UPPCB - RO Bulandshahr	25	19	(76%)	6	(24%)
18	UPPCB - RO Ghaziabad	437	362	(83%)	75	(17%)
19	UPPCB - RO Greater Noida	144	143	(99%)	1	(1%)
20	UPPCB - RO Meerut	107	91	(85%)	16	(15%)
21	UPPCB - RO Noida	56	55	(98%)	1	(2%)
22	Uttar Pradesh SPCB	33	13	(39%)	20	(61%)
	Sub Total	1519	1379	(91%)	140	(9%)
23	District Development and Panchayat Officer	9	9	(100%)	0	(0%)
24	Gurugram Metropolitan Development Authority	130	100	(77%)	30	(23%)
25	Haryana SPCB	248	166	(67%)	82	(33%)
26	Haryana State Industrial and Infrastructure Development Corporation Limited	12	8	(67%)	4	(33%)
27	Haryana Urban Development Authority	65	50	(77%)	15	(23%)
28	HSPCB - RO Bahadurgarh	98	95	(97%)	3	(3%)
29	HSPCB - RO Ballabhgarh	98	93	(95%)	5	(5%)
30	HSPCB - RO Faridabad	83	62	(75%)	21	(25%)
31	HSPCB - RO Gurugram	175	165	(94%)	10	(6%)
32	HSPCB - RO Panipat	142	141	(99%)	1	(1%)
33	HSPCB - RO Rohtak	46	45	(98%)	1	(2%)
34	Municipal Corporation Faridabad	316	302	(96%)	14	(4%)
35	Municipal Corporation Gurugram	612	509	(83%)	103	(17%)
36	Municipal Corporation Sonepat	145	138	(95%)	7	(5%)
37	Traffic Police Gurugram	40	38	(95%)	2	(5%)
	Sub Total	2219	1921	(87%)	298	(13%)
38	Rajasthan SPCB*	120	45	(38%)	75	(63%)
	Sub Total	120	45	(38%)	75	(63%)
39	Central Public Works Department	8	1	(13%)	7	(88%)
	National Highways Authority of India	102	27	(26%)	75	(74%)
40		24	14	(58%)	10	(42%)
40 41	Northern Railway					