		15.10.20	021 - 08.12.2024			
	Agency			Complaints		
		Received	Resolved (Number, %)		Not Resolved (Number, %)	
1	Delhi Cantonment Board	10	10	(100%)	0	(0%)
2	Delhi Development Authority	363	319	(88%)	44	(12%)
3	Delhi Jal Board	189	85	(45%)	104	(55%)
4	Delhi Metro Rail Corporation	22	19	(86%)	3	(14%)
5	Delhi Police Department	206	185	(90%)	21	(10%)
6	Delhi Pollution Control Committee	57	54	(95%)	3	(5%)
7	Delhi State Industrial and Infrastructure Development Corporation	68	66	(97%)	2	(3%)
8	Delhi Transport Department	139	139	(100%)	0	(0%)
9	Irrigation and Flood Control Department	48	46	(96%)	2	(4%)
10	Municipal Corporation of Delhi	4504	2463	(55%)	2041	(45%)
11	New Delhi Municipal Council	18	18	(100%)	0	(0%)
12	Public Works Department	230	206	(90%)	24	(10%)
13	Traffic Police Department	509	441	(87%)	68	(13%)
	Sub Total	6363	4051	(64%)	2312	(36%)
14	Municipal Corporation Ghaziabad	270	264	(98%)	6	(2%)
15	Greater Noida Authority	79	75	(95%)	4	(5%)
16	Noida Authority	341	320	(94%)	21	(6%)
17	UPPCB - RO Bulandshahr	24	19	(79%)	5	(21%)
18	UPPCB - RO Ghaziabad	431	325	(75%)	106	(25%)
19	UPPCB - RO Greater Noida	141	141	(100%)	0	(0%)
20	UPPCB - RO Meerut	105	91	(87%)	14	(13%)
21	UPPCB - RO Noida	56	54	(96%)	2	(4%)
22	Uttar Pradesh SPCB	33	13	(39%)	20	(61%)
	Sub Total	1480	1302	(88%)	178	(12%)
23	District Development and Panchayat Officer	9	9	(100%)	0	(0%)
24	Gurugram Metropolitan Development Authority	131	100	(76%)	31	(24%)
25	Haryana SPCB	226	165	(73%)	61	(27%)
26	Haryana State Industrial and Infrastructure Development Corporation Limited	12	8	(67%)	4	(33%)
27	Haryana Urban Development Authority	64	50	(78%)	14	(22%)
28	HSPCB - RO Bahadurgarh	97	90	(93%)	7	(7%)
29	HSPCB - RO Ballabhgarh	96	92	(96%)	4	(4%)
30	HSPCB - RO Faridabad	83	61	(73%)	22	(27%)
31	HSPCB - RO Gurugram	168	163	(97%)	5	(3%)
32	HSPCB - RO Panipat	141	136	(96%)	5	(4%)
33	HSPCB - RO Rohtak	47	45	(96%)	2	(4%)
34	Municipal Corporation Faridabad	311	302	(97%)	9	(3%)
35	Municipal Corporation Gurugram	599	475	(79%)	124	(21%)
36	Municipal Corporation Sonepat	145	135	(93%)	10	(7%)
37	Traffic Police Gurugram	38	38	(100%)	0	(0%)
	Sub Total	2167	1869	(86%)	298	(14%)
38	Rajasthan SPCB*	120	45	(38%)	75	(63%)
	Sub Total	120	45	(38%)	75	(63%)
39	Central Public Works Department	8	1	(13%)	7	(88%)
40	National Highways Authority of India	100	27	(27%)	73	(73%)
	Northern Railway	24	14	(58%)	10	(42%)
41				(71%)		