			021 - 25.11.2024	Received on Sameer A	·r		
	Agency	10.10.2		Complaints			
	Agency	Received	Resolved (Number, %)		Not Resolved	Not Resolved (Number, %)	
1	Delhi Cantonment Board	10	10	(100%)	0	(0%)	
2	Delhi Development Authority	360	319	(89%)	41	(11%)	
	Delhi Jal Board	191	75	(39%)	116	(61%)	
4	Delhi Metro Rail Corporation	21	18	(86%)	3	(14%)	
5	Delhi Police Department	202	183	(91%)	19	(9%)	
6	Delhi Pollution Control Committee	57	53	(93%)	4	(7%)	
7	Delhi State Industrial and Infrastructure Development Corporation	68	66	(97%)	2	(3%)	
8	Delhi Transport Department	137	136	(99%)	1	(1%)	
9	Irrigation and Flood Control Department	51	44	(86%)	7	(14%)	
10	Municipal Corporation of Delhi	4396	2410	(55%)	1986	(45%)	
11	New Delhi Municipal Council	16	16	(100%)	0	(0%)	
12	Public Works Department	226	195	(86%)	31	(14%)	
13	Traffic Police Department	492	471	(96%)	21	(4%)	
	Sub Total	6227	3996	(64%)	2231	(36%)	
L4	Municipal Corporation Ghaziabad	261	241	(92%)	20	(8%)	
15	Greater Noida Authority	72	71	(99%)	1	(1%)	
16	Noida Authority	337	308	(91%)	29	(9%)	
17	UPPCB - RO Bulandshahr	21	19	(90%)	2	(10%)	
18	UPPCB - RO Ghaziabad	407	324	(80%)	83	(20%)	
19	UPPCB - RO Greater Noida	142	139	(98%)	3	(20%)	
20	UPPCB - RO Greater Notida	142	89	(85%)	16	(15%)	
20	UPPCB - RO Noida	55	54	(98%)	10	(13%)	
22	Uttar Pradesh SPCB	33	12	(36%)	21	(64%)	
22	Sub Total	1433	1257	(38%)	176	(12%)	
23	District Development and Panchayat Officer	9	9	(100%)	0	(0%)	
24	Gurugram Metropolitan Development Authority	131	100	(76%)	31	(24%)	
25	Haryana SPCB	208	162	(78%)	46	(22%)	
26	Haryana State Industrial and Infrastructure Development Corporation Limited	10	8	(80%)	2	(20%)	
27	Haryana Urban Development Authority	70	50	(71%)	20	(29%)	
28	HSPCB - RO Bahadurgarh	97	89	(92%)	8	(8%)	
29	HSPCB - RO Ballabhgarh	95	92	(97%)	3	(3%)	
30	HSPCB - RO Faridabad	68	60	(88%)	8	(12%)	
31	HSPCB - RO Gurugram	167	162	(97%)	5	(3%)	
32	HSPCB - RO Panipat	138	136	(99%)	2	(1%)	
33	HSPCB - RO Rohtak	46	45	(98%)	1	(2%)	
34	Municipal Corporation Faridabad	308	303	(98%)	5	(2%)	
35	Municipal Corporation Gurugram	575	474	(82%)	101	(18%)	
36	Municipal Corporation Sonepat	144	135	(94%)	9	(6%)	
37	Traffic Police Gurugram	38	36	(95%)	2	(5%)	
	Sub Total	2104	1861	(88%)	243	(12%)	
38	Rajasthan SPCB*	116	39	(34%)	77	(66%)	
	Sub Total	116	39	(34%)	77	(66%)	
	Central Public Works Department	6	1	(17%)	5	(83%)	
39	National Highways Authority of India	99	27	(27%)	72	(73%)	
	National Highways Authonity of India			1			
39 40 41	Northern Railway	24	14	(58%)	10	(42%)	