|    |  | 15.10.2    | 021 - 24.11.2024     |        |                          |       |
|----|--|------------|----------------------|--------|--------------------------|-------|
|    | Agency   | Complaints |                      |        |                          |       |
|    |  | Received   | Resolved (Number, %) |        | Not Resolved (Number, %) |       |
| 1  | Delhi Cantonment Board   | 10         | 10                   | (100%) | 0                        | (0%)  |
| 2  | Delhi Development Authority  | 360        | 319                  | (89%)  | 41                       | (11%) |
|    | Delhi Jal Board  | 190        | 72                   | (38%)  | 118                      | (62%) |
| 4  | Delhi Metro Rail Corporation   | 20         | 18                   | (90%)  | 2                        | (10%) |
| 5  | Delhi Police Department  | 202        | 183                  | (91%)  | 19                       | (9%)  |
| 6  | Delhi Pollution Control Committee                                    | 61         | 53                   | (87%)  | 8                        | (13%) |
| 7  | Delhi State Industrial and Infrastructure<br>Development Corporation | 68         | 66                   | (97%)  | 2                        | (3%)  |
| 8  | Delhi Transport Department   | 137        | 135                  | (99%)  | 2                        | (1%)  |
| 9  | Irrigation and Flood Control Department                              | 51         | 44                   | (86%)  | 7                        | (14%) |
| 10 | Municipal Corporation of Delhi                                       | 4392       | 2404                 | (55%)  | 1988                     | (45%) |
| 11 | New Delhi Municipal Council  | 16         | 16                   | (100%) | 0                        | (0%)  |
| 12 | Public Works Department  | 226        | 195                  | (86%)  | 31                       | (14%) |
| 13 | Traffic Police Department  | 492        | 450                  | (91%)  | 42                       | (9%)  |
|    | Sub Total  | 6225       | 3965                 | (64%)  | 2260                     | (36%) |
| 14 | Municipal Corporation Ghaziabad                                      | 261        | 241                  | (92%)  | 20                       | (8%)  |
| 15 | Greater Noida Authority  | 72         | 71                   | (99%)  | 1                        | (1%)  |
| 16 | Noida Authority  | 335        | 308                  | (92%)  | 27                       | (8%)  |
| 17 | UPPCB - RO Bulandshahr   | 21         | 19                   | (90%)  | 2                        | (10%) |
| 18 | UPPCB - RO Ghaziabad   | 407        | 324                  | (80%)  | 83                       | (20%) |
| 19 | UPPCB - RO Greater Noida   | 142        | 139                  | (98%)  | 3                        | (2%)  |
| 20 | UPPCB - RO Meerut  | 104        | 89                   | (86%)  | 15                       | (14%) |
| 21 | UPPCB - RO Noida   | 55         | 54                   | (98%)  | 1                        | (2%)  |
| 22 | Uttar Pradesh SPCB   | 33         | 12                   | (36%)  | 21                       | (64%) |
|    | Sub Total  | 1430       | 1257                 | (88%)  | 173                      | (12%) |
| 23 | District Development and Panchayat Officer                           | 9          | 9                    | (100%) | 0                        | (0%)  |
| 24 | Gurugram Metropolitan Development Authority                          | 131        | 100                  | (76%)  | 31                       | (24%) |
| 25 | Haryana SPCB   | 208        | 162                  | (78%)  | 46                       | (22%) |
|    | Haryana State Industrial and Infrastructure                          |            |                      |        |                          | , ,   |
| 26 | Development Corporation Limited                                      | 10         | 8                    | (80%)  | 2                        | (20%) |
| 27 | Haryana Urban Development Authority                                  | 70         | 50                   | (71%)  | 20                       | (29%) |
| 28 | HSPCB - RO Bahadurgarh   | 97         | 89                   | (92%)  | 8                        | (8%)  |
| 29 | HSPCB - RO Ballabhgarh   | 93         | 92                   | (99%)  | 1                        | (1%)  |
| 30 | HSPCB - RO Faridabad   | 67         | 60                   | (90%)  | 7                        | (10%) |
| 31 | HSPCB - RO Gurugram  | 166        | 160                  | (96%)  | 6                        | (4%)  |
| 32 | HSPCB - RO Panipat   | 138        | 136                  | (99%)  | 2                        | (1%)  |
| 33 | HSPCB - RO Rohtak  | 46         | 45                   | (98%)  | 1                        | (2%)  |
| 34 | Municipal Corporation Faridabad                                      | 308        | 303                  | (98%)  | 5                        | (2%)  |
| 35 | Municipal Corporation Gurugram                                       | 575        | 474                  | (82%)  | 101                      | (18%) |
| 36 | Municipal Corporation Sonepat  | 145        | 135                  | (93%)  | 10                       | (7%)  |
| 37 | Traffic Police Gurugram  | 38         | 36                   | (95%)  | 2                        | (5%)  |
|    | Sub Total  | 2101       | 1859                 | (88%)  | 242                      | (12%) |
| 38 | Rajasthan SPCB*  | 116        | 39                   | (34%)  | 77                       | (66%) |
|    | Sub Total  | 116        | 39                   | (34%)  | 77                       | (66%) |
| 39 | Central Public Works Department                                      | 6          | 1                    | (17%)  | 5                        | (83%) |
| 40 | National Highways Authority of India                                 | 99         | 27                   | (27%)  | 72                       | (73%) |
| 41 | Northern Railway   | 24         | 14                   | (58%)  | 10                       | (42%) |
|    | Grand Total  | 10001      | 7162                 | (72%)  | 2839                     | (28%) |