		15.10.20	021 - 06.11.2024			
	Agency	Complaints				
	- '	Received	Resolved (Number, %)		Not Resolved (Number, %)	
1	Delhi Cantonment Board	10	10	(100%)	0	(0%)
2	Delhi Development Authority	351	315	(90%)	36	(10%)
	Delhi Jal Board	180	56	(31%)	124	(69%)
4	Delhi Metro Rail Corporation	19	18	(95%)	1	(5%)
5	Delhi Police Department	195	178	(91%)	17	(9%)
6	Delhi Pollution Control Committee	59	52	(88%)	7	(12%)
7	Delhi State Industrial and Infrastructure  Development Corporation	67	66	(99%)	1	(1%)
8	Delhi Transport Department	133	133	(100%)	0	(0%)
9	Irrigation and Flood Control Department	49	44	(90%)	5	(10%)
10	Municipal Corporation of Delhi	4299	2046	(48%)	2253	(52%)
11	New Delhi Municipal Council	15	15	(100%)	0	(0%)
12	Public Works Department	209	182	(87%)	27	(13%)
13	Traffic Police Department	473	418	(88%)	55	(12%)
	Sub Total	6059	3533	(58%)	2526	(42%)
14	Municipal Corporation Ghaziabad	242	224	(93%)	18	(7%)
15	Greater Noida Authority	66	63	(95%)	3	(5%)
16	Noida Authority	319	294	(92%)	25	(8%)
17	UPPCB - RO Bulandshahr	19	19	(100%)	0	(0%)
18	UPPCB - RO Ghaziabad	388	322	(83%)	66	(17%)
19	UPPCB - RO Greater Noida	137	136	(99%)	1	(1%)
20	UPPCB - RO Meerut	103	87	(84%)	16	(16%)
21	UPPCB - RO Noida	55	54	(98%)	1	(2%)
22	Uttar Pradesh SPCB	29	12	(41%)	17	(59%)
	Sub Total	1358	1211	(89%)	147	(11%)
23	District Development and Panchayat Officer	9	9	(100%)	0	(0%)
24	Gurugram Metropolitan Development Authority	140	100	(71%)	40	(29%)
25	Haryana SPCB	206	134	(65%)	72	(35%)
26	Haryana State Industrial and Infrastructure  Development Corporation Limited	9	8	(89%)	1	(11%)
27	Haryana Urban Development Authority	62	50	(81%)	12	(19%)
28	HSPCB - RO Bahadurgarh	90	74	(82%)	16	(18%)
29	HSPCB - RO Ballabhgarh	92	85	(92%)	7	(8%)
30	HSPCB - RO Faridabad	63	58	(92%)	5	(8%)
31	HSPCB - RO Gurugram	164	153	(93%)	11	(7%)
32	HSPCB - RO Panipat	136	130	(96%)	6	(4%)
33	HSPCB - RO Rohtak	45	45	(100%)	0	(0%)
34	Municipal Corporation Faridabad	308	294	(95%)	14	(5%)
35	Municipal Corporation Gurugram	531	428	(81%)	103	(19%)
36	Municipal Corporation Sonepat	142	124	(87%)	18	(13%)
37	Traffic Police Gurugram	36	33	(92%)	3	(8%)
	Sub Total	2033	1725	(85%)	308	(15%)
38	Rajasthan SPCB*	116	39	(34%)	77	(66%)
	Sub Total	116	39	(34%)	77	(66%)
39	Central Public Works Department	5	1	(20%)	4	(80%)
40	National Highways Authority of India	93	27	(29%)	66	(71%)
41	Northern Railway	21	14	(67%)	7	(33%)
	Grand Total	9685	6550	(68%)	3135	(32%)