		15.10.20	021 - 28.10.2024			
	Agency	Complaints				
	- '	Received	Resolved (Number, %)		Not Resolved (Number, %)	
1	Delhi Cantonment Board	10	10	(100%)	0	(0%)
2	Delhi Development Authority	347	318	(92%)	29	(8%)
	Delhi Jal Board	178	56	(31%)	122	(69%)
4	Delhi Metro Rail Corporation	19	18	(95%)	1	(5%)
5	Delhi Police Department	193	177	(92%)	16	(8%)
6	Delhi Pollution Control Committee	57	51	(89%)	6	(11%)
7	Delhi State Industrial and Infrastructure Development Corporation	68	66	(97%)	2	(3%)
8	Delhi Transport Department	131	131	(100%)	0	(0%)
9	Irrigation and Flood Control Department	48	44	(92%)	4	(8%)
10	Municipal Corporation of Delhi	4240	2026	(48%)	2214	(52%)
11	New Delhi Municipal Council	16	13	(81%)	3	(19%)
12	Public Works Department	201	183	(91%)	18	(9%)
13	Traffic Police Department	465	417	(90%)	48	(10%)
	Sub Total	5973	3510	(59%)	2463	(41%)
14	Municipal Corporation Ghaziabad	234	223	(95%)	11	(5%)
15	Greater Noida Authority	63	62	(98%)	1	(2%)
16	Noida Authority	317	295	(93%)	22	(7%)
17	UPPCB - RO Bulandshahr	19	19	(100%)	0	(0%)
18	UPPCB - RO Ghaziabad	383	321	(84%)	62	(16%)
19	UPPCB - RO Greater Noida	137	136	(99%)	1	(1%)
20	UPPCB - RO Meerut	103	87	(84%)	16	(16%)
21	UPPCB - RO Noida	55	54	(98%)	1	(2%)
22	Uttar Pradesh SPCB	29	12	(41%)	17	(59%)
	Sub Total	1340	1209	(90%)	131	(10%)
23	District Development and Panchayat Officer	9	9	(100%)	0	(0%)
24	Gurugram Metropolitan Development Authority	135	100	(74%)	35	(26%)
25	Haryana SPCB	191	134	(70%)	57	(30%)
26	Haryana State Industrial and Infrastructure Development Corporation Limited	8	8	(100%)	0	(0%)
27	Haryana Urban Development Authority	72	50	(69%)	22	(31%)
28	HSPCB - RO Bahadurgarh	90	69	(77%)	21	(23%)
29	HSPCB - RO Ballabhgarh	93	79	(85%)	14	(15%)
30	HSPCB - RO Faridabad	58	54	(93%)	4	(7%)
31	HSPCB - RO Gurugram	165	153	(93%)	12	(7%)
32	HSPCB - RO Panipat	133	130	(98%)	3	(2%)
33	HSPCB - RO Rohtak	45	45	(100%)	0	(0%)
34	Municipal Corporation Faridabad	305	289	(95%)	16	(5%)
35	Municipal Corporation Gurugram	513	426	(83%)	87	(17%)
36	Municipal Corporation Sonepat	140	124	(89%)	16	(11%)
37	Traffic Police Gurugram	36	33	(92%)	3	(8%)
	Sub Total	1993	1703	(85%)	290	(15%)
38	Rajasthan SPCB*	116	39	(34%)	77	(66%)
	Sub Total	116	39	(34%)	77	(66%)
39	Central Public Works Department	5	1	(20%)	4	(80%)
40	National Highways Authority of India	93	27	(29%)	66	(71%)
41	Northern Railway	21	14	(67%)	7	(33%)
	Grand Total	9541	6503	(68%)	3038	(32%)