

**Social Media Agency-wise Data (15th Oct 2021 - 13th Aug 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	102	52	(51%)	50	(49%)
2	Public Works Department	624	500	(80%)	124	(20%)
3	Delhi State Industrial and Infrastructure Development Corporation	20	8	(40%)	12	(60%)
4	Delhi Metro Rail Corporation	50	48	(96%)	2	(4%)
5	Delhi Development Authority	289	91	(31%)	198	(69%)
6	Irrigation and Flood Control Department	107	76	(71%)	31	(29%)
7	Delhi Cantonment Board	1	0	(0%)	1	(100%)
8	Delhi Jal Board	743	173	(23%)	570	(77%)
9	Delhi Transport Department	200	198	(99%)	2	(1%)
10	Municipal Corporation of Delhi	3137	375	(12%)	2762	(88%)
11	New Delhi Municipal Council	12	1	(8%)	11	(92%)
12	Traffic Police Department	595	583	(98%)	12	(2%)
13	UPPCB - RO Ghaziabad	212	128	(60%)	84	(40%)
14	Municipal Corporation Ghaziabad	380	65	(17%)	315	(83%)
15	UPPCB - RO Greater Noida	137	130	(95%)	7	(5%)
16	Greater Noida Authority	410	209	(51%)	201	(49%)
17	UPPCB - RO Noida	151	97	(64%)	54	(36%)
18	Noida Authority	2206	1456	(66%)	750	(34%)
19	Gurugram Metropolitan Development Authority	128	30	(23%)	98	(77%)
20	HSPCB - RO Faridabad	48	40	(83%)	8	(17%)
21	Municipal Corporation Faridabad	383	71	(19%)	312	(81%)
22	Municipal Corporation Gurugram	1881	731	(39%)	1150	(61%)
23	HSPCB Gurugram South	33	31	(94%)	2	(6%)
24	HSPCB Gurugram North	28	28	(100%)	0	(0%)
25	HSPCB - RO Ballabhgarh	13	9	(69%)	4	(31%)
26	Rajasthan SPCB	16	1	(6%)	15	(94%)
27	National Highways Authority of India	112	5	(4%)	107	(96%)
	<b>Total</b>	<b>12018</b>	<b>5136</b>	<b>(43%)</b>	<b>6882</b>	<b>(57%)</b>