

**Social Media Agency-wise Data (15th Oct 2021 - 11th Aug 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
			Resolved	% Resolved	Not Resolved	% Not Resolved
1	Delhi Pollution Control Committee	102	52	(51%)	50	(49%)
2	Public Works Department	616	500	(81%)	116	(19%)
3	Delhi State Industrial and Infrastructure Development Corporation	20	8	(40%)	12	(60%)
4	Delhi Metro Rail Corporation	49	48	(98%)	1	(2%)
5	Delhi Development Authority	287	91	(32%)	196	(68%)
6	Irrigation and Flood Control Department	107	76	(71%)	31	(29%)
7	Delhi Cantonment Board	1	0	(0%)	1	(100%)
8	Delhi Jal Board	743	173	(23%)	570	(77%)
9	Delhi Transport Department	199	198	(99%)	1	(1%)
10	Municipal Corporation of Delhi	3129	375	(12%)	2754	(88%)
11	New Delhi Municipal Council	11	1	(9%)	10	(91%)
12	Traffic Police Department	595	583	(98%)	12	(2%)
13	UPPCB - RO Ghaziabad	212	128	(60%)	84	(40%)
14	Municipal Corporation Ghaziabad	380	65	(17%)	315	(83%)
15	UPPCB - RO Greater Noida	137	130	(95%)	7	(5%)
16	Greater Noida Authority	410	208	(51%)	202	(49%)
17	UPPCB - RO Noida	151	97	(64%)	54	(36%)
18	Noida Authority	2204	1453	(66%)	751	(34%)
19	Gurugram Metropolitan Development Authority	128	30	(23%)	98	(77%)
20	HSPCB - RO Faridabad	48	40	(83%)	8	(17%)
21	Municipal Corporation Faridabad	382	71	(19%)	311	(81%)
22	Municipal Corporation Gurugram	1878	731	(39%)	1147	(61%)
23	HSPCB Gurugram South	32	31	(97%)	1	(3%)
24	HSPCB Gurugram North	28	28	(100%)	0	(0%)
25	HSPCB - RO Ballabhgarh	13	9	(69%)	4	(31%)
26	Rajasthan SPCB	16	1	(6%)	15	(94%)
27	National Highways Authority of India	112	5	(4%)	107	(96%)
	<b>Total</b>	<b>11990</b>	<b>5132</b>	<b>(43%)</b>	<b>6858</b>	<b>(57%)</b>