

**Social Media Agency-wise Data (15th Oct 2021 - 01st Aug 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	101	52	(51%)	49	(49%)
2	Public Works Department	612	496	(81%)	116	(19%)
3	Delhi State Industrial and Infrastructure Development Corporation	19	8	(42%)	11	(58%)
4	Delhi Metro Rail Corporation	49	46	(94%)	3	(6%)
5	Delhi Development Authority	287	91	(32%)	196	(68%)
6	Irrigation and Flood Control Department	106	76	(72%)	30	(28%)
7	Delhi Cantonment Board	1	0	(0%)	1	(100%)
8	Delhi Jal Board	738	173	(23%)	565	(77%)
9	Delhi Transport Department	199	198	(99%)	1	(1%)
10	Municipal Corporation of Delhi	3112	375	(12%)	2737	(88%)
11	New Delhi Municipal Council	11	1	(9%)	10	(91%)
12	Traffic Police Department	595	583	(98%)	12	(2%)
13	UPPCB - RO Ghaziabad	211	128	(61%)	83	(39%)
14	Municipal Corporation Ghaziabad	377	65	(17%)	312	(83%)
15	UPPCB - RO Greater Noida	137	130	(95%)	7	(5%)
16	Greater Noida Authority	407	208	(51%)	199	(49%)
17	UPPCB - RO Noida	151	97	(64%)	54	(36%)
18	Noida Authority	2185	1443	(66%)	742	(34%)
19	Gurugram Metropolitan Development Authority	127	30	(24%)	97	(76%)
20	HSPCB - RO Faridabad	48	40	(83%)	8	(17%)
21	Municipal Corporation Faridabad	381	71	(19%)	310	(81%)
22	Municipal Corporation Gurugram	1868	731	(39%)	1137	(61%)
23	HSPCB Gurugram South	31	31	(100%)	0	(0%)
24	HSPCB Gurugram North	28	28	(100%)	0	(0%)
25	HSPCB - RO Ballabhgarh	12	9	(75%)	3	(25%)
26	Rajasthan SPCB	16	1	(6%)	15	(94%)
27	National Highways Authority of India	111	5	(5%)	106	(95%)
	<b>Total</b>	<b>11920</b>	<b>5116</b>	<b>(43%)</b>	<b>6804</b>	<b>(57%)</b>