

Social Media Agency-wise Data (15th Oct 2021 - 25th June 2024) in Delhi-NCR

| S. No. | Agency | Total No. of Complaints Received | Total No. of Complaints Resolved(% Resolved) | | Total No. of Complaints Not Resolved(% Not Resolved) | |
|--------|----------------------------------|----------------------------------|--|--------------|--|--------------|
| | | | | | | |
| 1 | PWD | 592 | 494 | (83%) | 98 | (17%) |
| 2 | DSIIDC | 19 | 8 | (42%) | 11 | (58%) |
| 3 | DMRC | 47 | 46 | (98%) | 1 | (2%) |
| 4 | DDA | 279 | 91 | (33%) | 188 | (67%) |
| 5 | Irrigation & Flood Control deptt | 100 | 76 | (76%) | 24 | (24%) |
| 6 | DCB | 1 | 0 | (0%) | 1 | (100%) |
| 7 | Delhi Jal Board | 731 | 173 | (24%) | 558 | (76%) |
| 8 | Delhi Transport Dept. | 194 | 193 | (99%) | 1 | (1%) |
| 9 | DPPC | 99 | 52 | (53%) | 47 | (47%) |
| 10 | Municipal Corporation of Delhi | 3052 | 375 | (12%) | 2677 | (88%) |
| 11 | NEW DELHI DMC | 11 | 1 | (9%) | 10 | (91%) |
| 12 | Delhi Traffic Police | 591 | 579 | (98%) | 12 | (2%) |
| 13 | RO_Ghaziabad | 202 | 128 | (63%) | 74 | (37%) |
| 14 | MC_Ghaziabad | 373 | 65 | (17%) | 308 | (83%) |
| 15 | RO_GrNoida | 129 | 120 | (93%) | 9 | (7%) |
| 16 | Greater Noida Authority | 398 | 201 | (51%) | 197 | (49%) |
| 17 | RO_Noida | 147 | 97 | (66%) | 50 | (34%) |
| 18 | Noida Authority | 2096 | 1358 | (65%) | 738 | (35%) |
| 19 | GMDA | 125 | 30 | (24%) | 95 | (76%) |
| 20 | RO Faridabad | 49 | 27 | (55%) | 22 | (45%) |
| 21 | MC_Faridabad | 372 | 71 | (19%) | 301 | (81%) |
| 22 | Mun Corp Gurugram | 1819 | 731 | (40%) | 1088 | (60%) |
| 23 | HSPCBS Gurugram | 31 | 31 | (100%) | 0 | (0%) |
| 24 | HSPCBN Gurugram | 31 | 28 | (90%) | 3 | (10%) |
| 25 | Ballabgarh | 10 | 8 | (80%) | 2 | (20%) |
| 26 | RSPCB | 15 | 1 | (7%) | 14 | (93%) |
| 27 | NHAI | 105 | 5 | (5%) | 100 | (95%) |
| | Total | 11618 | 4989 | (43%) | 6629 | (57%) |