

**Social Media Agency-wise Data (15th Oct 2021 - 23rd June 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	590	493	(84%)	97	(16%)
2	DSIIDC	19	8	(42%)	11	(58%)
3	DMRC	47	46	(98%)	1	(2%)
4	DDA	279	91	(33%)	188	(67%)
5	Irrigation & Flood Control deptt	99	76	(77%)	23	(23%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	731	173	(24%)	558	(76%)
8	Delhi Transport Dept.	194	192	(99%)	2	(1%)
9	DPPC	99	52	(53%)	47	(47%)
10	Municipal Corporation of Delhi	3050	375	(12%)	2675	(88%)
11	NEW DELHI DMC	11	1	(9%)	10	(91%)
12	Delhi Traffic Police	589	579	(98%)	10	(2%)
13	RO_Ghaziabad	202	128	(63%)	74	(37%)
14	MC_Ghaziabad	373	65	(17%)	308	(83%)
15	RO_GrNoida	129	120	(93%)	9	(7%)
16	Greater Noida Authority	394	201	(51%)	193	(49%)
17	RO_Noida	147	97	(66%)	50	(34%)
18	Noida Authority	2092	1358	(65%)	734	(35%)
19	GMDA	125	30	(24%)	95	(76%)
20	RO Faridabad	49	27	(55%)	22	(45%)
21	MC_Faridabad	372	71	(19%)	301	(81%)
22	Mun Corp Gurugram	1815	731	(40%)	1084	(60%)
23	HSPCBS Gurugram	31	31	(100%)	0	(0%)
24	HSPCBN Gurugram	31	28	(90%)	3	(10%)
25	Ballabgarh	9	7	(78%)	2	(22%)
26	RSPCB	15	1	(7%)	14	(93%)
27	NHAI	105	5	(5%)	100	(95%)
	<b>Total</b>	<b>11598</b>	<b>4986</b>	<b>(43%)</b>	<b>6612</b>	<b>(57%)</b>