

**Social Media Agency-wise Data (15th Oct 2021 - 13th June 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	588	492	(84%)	96	(16%)
2	DSIIDC	19	8	(42%)	11	(58%)
3	DMRC	47	46	(98%)	1	(2%)
4	DDA	278	91	(33%)	187	(67%)
5	Irrigation & Flood Control deptt	97	76	(78%)	21	(22%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	730	173	(24%)	557	(76%)
8	Delhi Transport Dept.	193	192	(99%)	1	(1%)
9	DPPC	98	52	(53%)	46	(47%)
10	Municipal Corporation of Delhi	3036	375	(12%)	2661	(88%)
11	NEW DELHI DMC	11	1	(9%)	10	(91%)
12	Delhi Traffic Police	588	579	(98%)	9	(2%)
13	RO_Ghaziabad	200	128	(64%)	72	(36%)
14	MC_Ghaziabad	373	65	(17%)	308	(83%)
15	RO_GrNoida	129	120	(93%)	9	(7%)
16	Greater Noida Authority	392	199	(51%)	193	(49%)
17	RO_Noida	147	97	(66%)	50	(34%)
18	Noida Authority	2061	1344	(65%)	717	(35%)
19	GMDA	125	30	(24%)	95	(76%)
20	RO Faridabad	49	27	(55%)	22	(45%)
21	MC_Faridabad	369	71	(19%)	298	(81%)
22	Mun Corp Gurugram	1797	731	(41%)	1066	(59%)
23	HSPCBS Gurugram	31	31	(100%)	0	(0%)
24	HSPCBN Gurugram	31	28	(90%)	3	(10%)
25	Ballabgarh	9	7	(78%)	2	(22%)
26	RSPCB	15	1	(7%)	14	(93%)
27	NHAI	105	5	(5%)	100	(95%)
	<b>Total</b>	<b>11519</b>	<b>4969</b>	<b>(43%)</b>	<b>6550</b>	<b>(57%)</b>