

**Social Media Agency-wise Data (15th Oct 2021 - 27th May 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	582	488	(84%)	94	(16%)
2	DSIIDC	17	8	(47%)	9	(53%)
3	DMRC	47	46	(98%)	1	(2%)
4	DDA	276	91	(33%)	185	(67%)
5	Irrigation & Flood Control deptt	96	76	(79%)	20	(21%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	728	173	(24%)	555	(76%)
8	Delhi Trpt Dept	192	190	(99%)	2	(1%)
9	DPCC	97	52	(54%)	45	(46%)
10	EDMC	447	35	(8%)	412	(92%)
11	North DMC	1072	66	(6%)	1006	(94%)
12	NEW DELHI DMC	10	1	(10%)	9	(90%)
13	SDMC	1479	274	(19%)	1205	(81%)
14	Delhi Traffic Police	587	575	(98%)	12	(2%)
15	RO_Ghaziabad	199	128	(64%)	71	(36%)
16	MC_Ghaziabad	370	65	(18%)	305	(82%)
17	RO_GrNoida	128	120	(94%)	8	(6%)
18	Greater Noida Authority	386	195	(51%)	191	(49%)
19	RO_Noida	147	97	(66%)	50	(34%)
20	Noida Authority	2014	1311	(65%)	703	(35%)
21	GMDA	123	30	(24%)	93	(76%)
22	RO Faridabad	53	19	(36%)	34	(64%)
23	MC_Faridabad	360	71	(20%)	289	(80%)
24	Mun Corp Gurugram	1779	731	(41%)	1048	(59%)
25	HSPCBS Gurugram	31	30	(97%)	1	(3%)
26	HSPCBN Gurugram	31	28	(90%)	3	(10%)
27	Ballabgarh	6	6	(100%)	0	(0%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	105	5	(5%)	100	(95%)
	<b>Total</b>	<b>11377</b>	<b>4912</b>	<b>(43%)</b>	<b>6465</b>	<b>(57%)</b>