

**Social Media Agency-wise Data (15th Oct 2021 - 13th May 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
			Resolved	% Resolved	Not Resolved	% Not Resolved
1	PWD	579	481	(83%)	98	(17%)
2	DSIIDC	17	8	(47%)	9	(53%)
3	DMRC	46	46	(100%)	0	(0%)
4	DDA	275	91	(33%)	184	(67%)
5	Irrigation & Flood Control deptt	96	76	(79%)	20	(21%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	726	173	(24%)	553	(76%)
8	Delhi Trpt Dept	188	185	(98%)	3	(2%)
9	DPCC	96	52	(54%)	44	(46%)
10	EDMC	443	35	(8%)	408	(92%)
11	North DMC	1062	66	(6%)	996	(94%)
12	NEW DELHI DMC	10	1	(10%)	9	(90%)
13	SDMC	1459	274	(19%)	1185	(81%)
14	Delhi Traffic Police	585	566	(97%)	19	(3%)
15	RO_Ghaziabad	191	128	(67%)	63	(33%)
16	MC_Ghaziabad	367	65	(18%)	302	(82%)
17	RO_GrNoida	125	120	(96%)	5	(4%)
18	Greater Noida Authority	378	192	(51%)	186	(49%)
19	RO_Noida	147	97	(66%)	50	(34%)
20	Noida Authority	1968	1282	(65%)	686	(35%)
21	GMDA	123	30	(24%)	93	(76%)
22	RO Faridabad	53	19	(36%)	34	(64%)
23	MC_Faridabad	356	71	(20%)	285	(80%)
24	Mun Corp Gurugram	1756	731	(42%)	1025	(58%)
25	HSPCBS Gurugram	31	30	(97%)	1	(3%)
26	HSPCBN Gurugram	31	28	(90%)	3	(10%)
27	Ballabgarh	6	6	(100%)	0	(0%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	103	5	(5%)	98	(95%)
	<b>Total</b>	<b>11232</b>	<b>4859</b>	<b>(43%)</b>	<b>6373</b>	<b>(57%)</b>