

**Social Media Agency-wise Data (15th Oct 2021 - 21st Apr 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	568	474	(83%)	94	(17%)
2	DSIIDC	17	8	(47%)	9	(53%)
3	DMRC	46	46	(100%)	0	(0%)
4	DDA	274	91	(33%)	183	(67%)
5	Irrigation & Flood Control deptt	97	76	(78%)	21	(22%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	716	173	(24%)	543	(76%)
8	Delhi Trpt Dept	184	180	(98%)	4	(2%)
9	DPCC	95	52	(55%)	43	(45%)
10	EDMC	430	35	(8%)	395	(92%)
11	North DMC	1056	66	(6%)	990	(94%)
12	NEW DELHI DMC	9	1	(11%)	8	(89%)
13	SDMC	1452	274	(19%)	1178	(81%)
14	Delhi Traffic Police	583	566	(97%)	17	(3%)
15	RO_Ghaziabad	190	128	(67%)	62	(33%)
16	MC_Ghaziabad	366	65	(18%)	301	(82%)
17	RO_GrNoida	123	120	(98%)	3	(2%)
18	Greater Noida Authority	372	182	(49%)	190	(51%)
19	RO_Noida	145	97	(67%)	48	(33%)
20	Noida Authority	1925	1249	(65%)	676	(35%)
21	GMDA	121	30	(25%)	91	(75%)
22	RO Faridabad	51	17	(33%)	34	(67%)
23	MC_Faridabad	346	71	(21%)	275	(79%)
24	Mun Corp Gurugram	1718	731	(43%)	987	(57%)
25	HSPCBS Gurugram	31	28	(90%)	3	(10%)
26	HSPCBN Gurugram	31	28	(90%)	3	(10%)
27	Ballabgarh	6	6	(100%)	0	(0%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	96	5	(5%)	91	(95%)
	<b>Total</b>	<b>11063</b>	<b>4800</b>	<b>(43%)</b>	<b>6263</b>	<b>(57%)</b>