

**Social Media Agency-wise Data (15th Oct 2021 - 17th Apr 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	568	474	(83%)	94	(17%)
2	DSIIDC	16	8	(50%)	8	(50%)
3	DMRC	46	46	(100%)	0	(0%)
4	DDA	273	91	(33%)	182	(67%)
5	Irrigation & Flood Control deptt	99	76	(77%)	23	(23%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	714	173	(24%)	541	(76%)
8	Delhi Trpt Dept	183	180	(98%)	3	(2%)
9	DPCC	94	52	(55%)	42	(45%)
10	EDMC	429	35	(8%)	394	(92%)
11	North DMC	1055	66	(6%)	989	(94%)
12	NEW DELHI DMC	9	1	(11%)	8	(89%)
13	SDMC	1448	274	(19%)	1174	(81%)
14	Delhi Traffic Police	582	566	(97%)	16	(3%)
15	RO_Ghaziabad	190	128	(67%)	62	(33%)
16	MC_Ghaziabad	363	65	(18%)	298	(82%)
17	RO_GrNoida	123	120	(98%)	3	(2%)
18	Greater Noida Authority	372	181	(49%)	191	(51%)
19	RO_Noida	144	97	(67%)	47	(33%)
20	Noida Authority	1912	1240	(65%)	672	(35%)
21	GMDA	121	30	(25%)	91	(75%)
22	RO Faridabad	51	17	(33%)	34	(67%)
23	MC_Faridabad	343	71	(21%)	272	(79%)
24	Mun Corp Gurugram	1705	731	(43%)	974	(57%)
25	HSPCBS Gurugram	31	28	(90%)	3	(10%)
26	HSPCBN Gurugram	31	28	(90%)	3	(10%)
27	Ballabgarh	6	6	(100%)	0	(0%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	95	5	(5%)	90	(95%)
	<b>Total</b>	<b>11018</b>	<b>4790</b>	<b>(43%)</b>	<b>6228</b>	<b>(57%)</b>