

**Social Media Agency-wise Data (15th Oct 2021 - 31st Mar 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
			Resolved	% Resolved	Not Resolved	% Not Resolved
1	PWD	562	468	(83%)	94	(17%)
2	DSIIDC	16	8	(50%)	8	(50%)
3	DMRC	46	46	(100%)	0	(0%)
4	DDA	272	91	(33%)	181	(67%)
5	Irrigation & Flood Control deptt	99	76	(77%)	23	(23%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	704	173	(25%)	531	(75%)
8	Delhi Trpt Dept	180	176	(98%)	4	(2%)
9	DPCC	94	52	(55%)	42	(45%)
10	EDMC	425	35	(8%)	390	(92%)
11	North DMC	1040	66	(6%)	974	(94%)
12	NEW DELHI DMC	9	1	(11%)	8	(89%)
13	SDMC	1436	274	(19%)	1162	(81%)
14	Delhi Traffic Police	582	566	(97%)	16	(3%)
15	RO_Ghaziabad	190	128	(67%)	62	(33%)
16	MC_Ghaziabad	362	65	(18%)	297	(82%)
17	RO_GrNoida	123	120	(98%)	3	(2%)
18	Greater Noida Authority	363	177	(49%)	186	(51%)
19	RO_Noida	143	97	(68%)	46	(32%)
20	Noida Authority	1888	1222	(65%)	666	(35%)
21	GMDA	120	30	(25%)	90	(75%)
22	RO Faridabad	49	17	(35%)	32	(65%)
23	MC Faridabad	338	71	(21%)	267	(79%)
24	Mun Corp Gurugram	1686	728	(43%)	958	(57%)
25	HSPCBS Gurugram	31	28	(90%)	3	(10%)
26	HSPCBN Gurugram	31	28	(90%)	3	(10%)
27	Ballabgarh	6	6	(100%)	0	(0%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	93	5	(5%)	88	(95%)
	<b>Total</b>	<b>10903</b>	<b>4755</b>	<b>(44%)</b>	<b>6148</b>	<b>(56%)</b>