

**Social Media Agency-wise Data (15th Oct 2021 - 21st Mar 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	557	466	(84%)	91	(16%)
2	DSIIDC	16	8	(50%)	8	(50%)
3	DMRC	46	46	(100%)	0	(0%)
4	DDA	272	91	(33%)	181	(67%)
5	Irrigation & Flood Control deptt	98	76	(78%)	22	(22%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	695	173	(25%)	522	(75%)
8	Delhi Trpt Dept	177	174	(98%)	3	(2%)
9	DPCC	94	52	(55%)	42	(45%)
10	EDMC	421	35	(8%)	386	(92%)
11	North DMC	1035	66	(6%)	969	(94%)
12	NEW DELHI DMC	9	1	(11%)	8	(89%)
13	SDMC	1430	274	(19%)	1156	(81%)
14	Delhi Traffic Police	582	566	(97%)	16	(3%)
15	RO_Ghaziabad	190	128	(67%)	62	(33%)
16	MC_Ghaziabad	360	65	(18%)	295	(82%)
17	RO_GrNoida	123	120	(98%)	3	(2%)
18	Greater Noida Authority	361	177	(49%)	184	(51%)
19	RO_Noida	143	97	(68%)	46	(32%)
20	Noida Authority	1871	1220	(65%)	651	(35%)
21	GMDA	120	30	(25%)	90	(75%)
22	RO Faridabad	49	17	(35%)	32	(65%)
23	MC_Faridabad	335	71	(21%)	264	(79%)
24	Mun Corp Gurugram	1671	725	(43%)	946	(57%)
25	HSPCBS Gurugram	31	28	(90%)	3	(10%)
26	HSPCBN Gurugram	31	28	(90%)	3	(10%)
27	Ballabgarh	6	6	(100%)	0	(0%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	93	5	(5%)	88	(95%)
	<b>Total</b>	<b>10831</b>	<b>4746</b>	<b>(44%)</b>	<b>6085</b>	<b>(56%)</b>