

**Social Media Agency-wise Data (15th Oct 2021 - 12th Mar 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	549	463	(84%)	86	(16%)
2	DSIIDC	16	8	(50%)	8	(50%)
3	DMRC	46	45	(98%)	1	(2%)
4	DDA	269	91	(34%)	178	(66%)
5	Irrigation & Flood Control deptt	100	76	(76%)	24	(24%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	688	173	(25%)	515	(75%)
8	Delhi Trpt Dept	173	173	(100%)	0	(0%)
9	DPCC	94	52	(55%)	42	(45%)
10	EDMC	416	34	(8%)	382	(92%)
11	North DMC	1028	66	(6%)	962	(94%)
12	NEW DELHI DMC	9	1	(11%)	8	(89%)
13	SDMC	1420	274	(19%)	1146	(81%)
14	Delhi Traffic Police	580	566	(98%)	14	(2%)
15	RO_Ghaziabad	188	128	(68%)	60	(32%)
16	MC_Ghaziabad	357	65	(18%)	292	(82%)
17	RO_GrNoida	120	118	(98%)	2	(2%)
18	Greater Noida Authority	357	173	(48%)	184	(52%)
19	RO_Noida	142	97	(68%)	45	(32%)
20	Noida Authority	1860	1200	(65%)	660	(35%)
21	GMDA	119	30	(25%)	89	(75%)
22	RO Faridabad	49	17	(35%)	32	(65%)
23	MC_Faridabad	332	71	(21%)	261	(79%)
24	Mun Corp Gurugram	1650	708	(43%)	942	(57%)
25	HSPCBS Gurugram	32	24	(75%)	8	(25%)
26	HSPCBN Gurugram	30	28	(93%)	2	(7%)
27	Ballabgarh	6	6	(100%)	0	(0%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	93	5	(5%)	88	(95%)
	<b>Total</b>	<b>10738</b>	<b>4693</b>	<b>(44%)</b>	<b>6045</b>	<b>(56%)</b>