

**Social Media Agency-wise Data (15th Oct 2021 - 28th Feb 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	544	455	(84%)	89	(16%)
2	DSIIDC	16	8	(50%)	8	(50%)
3	DMRC	46	45	(98%)	1	(2%)
4	DDA	266	91	(34%)	175	(66%)
5	Irrigation & Flood Control deptt	100	76	(76%)	24	(24%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	683	173	(25%)	510	(75%)
8	Delhi Trpt Dept	172	172	(100%)	0	(0%)
9	DPCC	93	52	(56%)	41	(44%)
10	EDMC	414	34	(8%)	380	(92%)
11	North DMC	1025	66	(6%)	959	(94%)
12	NEW DELHI DMC	9	1	(11%)	8	(89%)
13	SDMC	1410	274	(19%)	1136	(81%)
14	Delhi Traffic Police	580	566	(98%)	14	(2%)
15	RO_Ghaziabad	188	128	(68%)	60	(32%)
16	MC_Ghaziabad	349	65	(19%)	284	(81%)
17	RO_GrNoida	117	117	(100%)	0	(0%)
18	Greater Noida Authority	354	171	(48%)	183	(52%)
19	RO_Noida	141	97	(69%)	44	(31%)
20	Noida Authority	1832	1187	(65%)	645	(35%)
21	GMDA	119	30	(25%)	89	(75%)
22	RO Faridabad	48	17	(35%)	31	(65%)
23	MC_Faridabad	329	71	(22%)	258	(78%)
24	Mun Corp Gurugram	1622	685	(42%)	937	(58%)
25	HSPCBS Gurugram	30	24	(80%)	6	(20%)
26	HSPCBN Gurugram	29	28	(97%)	1	(3%)
27	Ballabgarh	6	6	(100%)	0	(0%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	92	5	(5%)	87	(95%)
	<b>Total</b>	<b>10629</b>	<b>4645</b>	<b>(44%)</b>	<b>5984</b>	<b>(56%)</b>