

**Social Media Agency-wise Data (15th Oct 2021 - 20th Feb 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	540	454	(84%)	86	(16%)
2	DSIIDC	16	8	(50%)	8	(50%)
3	DMRC	46	45	(98%)	1	(2%)
4	DDA	266	91	(34%)	175	(66%)
5	Irrigation & Flood Control deptt	100	76	(76%)	24	(24%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	678	173	(26%)	505	(74%)
8	Delhi Trpt Dept	171	170	(99%)	1	(1%)
9	DPCC	92	52	(57%)	40	(43%)
10	EDMC	410	34	(8%)	376	(92%)
11	North DMC	1021	66	(6%)	955	(94%)
12	NEW DELHI DMC	9	1	(11%)	8	(89%)
13	SDMC	1400	274	(20%)	1126	(80%)
14	Delhi Traffic Police	580	566	(98%)	14	(2%)
15	RO_Ghaziabad	184	128	(70%)	56	(30%)
16	MC_Ghaziabad	347	65	(19%)	282	(81%)
17	RO_GrNoida	117	114	(97%)	3	(3%)
18	Greater Noida Authority	344	171	(50%)	173	(50%)
19	RO_Noida	140	97	(69%)	43	(31%)
20	Noida Authority	1823	1172	(64%)	651	(36%)
21	GMDA	115	30	(26%)	85	(74%)
22	RO Faridabad	48	17	(35%)	31	(65%)
23	MC_Faridabad	324	71	(22%)	253	(78%)
24	Mun Corp Gurugram	1607	679	(42%)	928	(58%)
25	HSPCBS Gurugram	30	24	(80%)	6	(20%)
26	HSPCBN Gurugram	28	28	(100%)	0	(0%)
27	Ballabgarh	6	6	(100%)	0	(0%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	91	5	(5%)	86	(95%)
	<b>Total</b>	<b>10548</b>	<b>4618</b>	<b>(44%)</b>	<b>5930</b>	<b>(56%)</b>