

**Social Media Agency-wise Data (15th Oct 2021 - 12th Feb 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	537	453	(84%)	84	(16%)
2	DSIIDC	16	8	(50%)	8	(50%)
3	DMRC	46	45	(98%)	1	(2%)
4	DDA	266	91	(34%)	175	(66%)
5	Irrigation & Flood Control deptt	100	76	(76%)	24	(24%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	666	173	(26%)	493	(74%)
8	Delhi Trpt Dept	171	170	(99%)	1	(1%)
9	DPCC	92	52	(57%)	40	(43%)
10	EDMC	407	34	(8%)	373	(92%)
11	North DMC	1015	63	(6%)	952	(94%)
12	NEW DELHI DMC	9	1	(11%)	8	(89%)
13	SDMC	1394	267	(19%)	1127	(81%)
14	Delhi Traffic Police	580	566	(98%)	14	(2%)
15	RO_Ghaziabad	181	128	(71%)	53	(29%)
16	MC_Ghaziabad	344	65	(19%)	279	(81%)
17	RO_GrNoida	117	114	(97%)	3	(3%)
18	Greater Noida Authority	341	170	(50%)	171	(50%)
19	RO_Noida	140	97	(69%)	43	(31%)
20	Noida Authority	1818	1162	(64%)	656	(36%)
21	GMDA	114	30	(26%)	84	(74%)
22	RO Faridabad	48	17	(35%)	31	(65%)
23	MC_Faridabad	323	71	(22%)	252	(78%)
24	Mun Corp Gurugram	1593	671	(42%)	922	(58%)
25	HSPCBS Gurugram	30	23	(77%)	7	(23%)
26	HSPCBN Gurugram	28	27	(96%)	1	(4%)
27	Ballabgarh	6	6	(100%)	0	(0%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	89	5	(6%)	84	(94%)
	<b>Total</b>	<b>10486</b>	<b>4586</b>	<b>(44%)</b>	<b>5900</b>	<b>(56%)</b>