



**CENTRAL POLLUTION CONTROL BOARD**  
 Ministry of Environment, Forest, & Climate Change  
 Government of India

**Redressal of Complaints lodged by CPCB Teams in Hotspot and other than Hotspot Areas in Delhi-NCR**

From: 20-Oct-2021 To: 16-Nov-2021

S.No	Area	Agency	No of Complaints Received	No of Complaints Resolved (%Resolved)	No of Complaints Not Resolved (%NotResolved)
1	Delhi	North Delhi Municipal Corporation	108	16 (15 %)	92 (85%)
2		South Delhi Municipal Corporation	136	28 (21 %)	108 (79%)
3		Traffic Police Department	17	13 (76 %)	4 (24%)
4		Delhi state industrial and infrastructure development corporation	31	21 (68 %)	10 (32%)
5		New Delhi Municipal Council	6	1 (17 %)	5 (83%)
6		Delhi Public Works Department	27	20 (74 %)	7 (26%)
7		Delhi Development Authority	39	7 (18 %)	32 (82%)
8		East Delhi Municipal Corporation	26	13 (50 %)	13 (50%)
9		National Highways Authority of India	14	4 (29 %)	10 (71%)
10		Central Public Works Department	13	0 (0 %)	13 (100%)
11		Delhi Jal Board	3	1 (33 %)	2 (67%)
12		Northern Railway	3	1 (33 %)	2 (67%)
13		Delhi Metro Rail Corporation	3	1 (33 %)	2 (67%)
14		Irrigation and Flood Control Department	5	0 (0 %)	5 (100%)
15		Delhi Police Department	2	2 (100 %)	0 (0%)
16		DPCC	3	1 (33 %)	2 (67%)
17		North_DMC_Chandni Chowk	1	1 (100 %)	0 (0%)
18		Delhi Cantonment Board	1	1 (100 %)	0 (0%)
19	Haryana	HSPCB	82	38 (46 %)	44 (54%)
20		Sonapat	17	0 (0 %)	17 (100%)
21		Bahadurgarh	7	0 (0 %)	7 (100%)
22		RO Faridabad	28	8 (29 %)	20 (71%)
23		Municipal Corporation Gurugram	13	3 (23 %)	10 (77%)
24		Huda	3	0 (0 %)	3 (100%)
25	Rajasthan	RSPCB	24	4 (17 %)	20 (83%)
26	Uttar Pradesh	UPPCB	28	14 (50 %)	14 (50%)
27		Noida	30	11 (37 %)	19 (63%)
28		GNoida_Authority	2	2 (100 %)	0 (0%)
29		Ghaziabad	14	2 (14 %)	12 (86%)
		<b>Total</b>	<b>686</b>	<b>213 (32%)</b>	<b>473 (68%)</b>