

**Social Media Agency-wise Data (15th Oct 2021 - 22nd Jan 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	530	451	(85%)	79	(15%)
2	DSIIDC	16	8	(50%)	8	(50%)
3	DMRC	45	45	(100%)	0	(0%)
4	DDA	265	91	(34%)	174	(66%)
5	Irrigation & Flood Control deptt	96	76	(79%)	20	(21%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	654	173	(26%)	481	(74%)
8	Delhi Trpt Dept	169	168	(99%)	1	(1%)
9	DPCC	92	52	(57%)	40	(43%)
10	EDMC	402	34	(8%)	368	(92%)
11	North DMC	1009	63	(6%)	946	(94%)
12	NEW DELHI DMC	9	1	(11%)	8	(89%)
13	SDMC	1387	267	(19%)	1120	(81%)
14	Delhi Traffic Police	573	566	(99%)	7	(1%)
15	RO_Ghaziabad	179	128	(72%)	51	(28%)
16	MC_Ghaziabad	341	65	(19%)	276	(81%)
17	RO_GrNoida	115	107	(93%)	8	(7%)
18	Greater Noida Authority	338	170	(50%)	168	(50%)
19	RO_Noida	139	94	(68%)	45	(32%)
20	Noida Authority	1794	1137	(63%)	657	(37%)
21	GMDA	111	27	(24%)	84	(76%)
22	RO Faridabad	48	8	(17%)	40	(83%)
23	MC_Faridabad	322	71	(22%)	251	(78%)
24	Mun Corp Gurugram	1577	653	(41%)	924	(59%)
25	HSPCBS Gurugram	30	23	(77%)	7	(23%)
26	HSPCBN Gurugram	31	27	(87%)	4	(13%)
27	Ballabgarh	6	6	(100%)	0	(0%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	86	5	(6%)	81	(94%)
	<b>Total</b>	<b>10379</b>	<b>4517</b>	<b>(44%)</b>	<b>5862</b>	<b>(56%)</b>