

Social Media Agency-wise Data (15th Oct 2021 - 16th Jan 2024) in Delhi-NCR

| S. No. | Agency | Total No. of Complaints Received | Total No. of Complaints Resolved(% Resolved) | | Total No. of Complaints Not Resolved(% Not Resolved) | |
|--------|----------------------------------|----------------------------------|--|--------------|--|--------------|
| | | | | | | |
| 1 | PWD | 529 | 451 | (85%) | 78 | (15%) |
| 2 | DSIIDC | 16 | 8 | (50%) | 8 | (50%) |
| 3 | DMRC | 45 | 45 | (100%) | 0 | (0%) |
| 4 | DDA | 265 | 91 | (34%) | 174 | (66%) |
| 5 | Irrigation & Flood Control deptt | 96 | 76 | (79%) | 20 | (21%) |
| 6 | DCB | 1 | 0 | (0%) | 1 | (100%) |
| 7 | Delhi Jal Board | 651 | 173 | (27%) | 478 | (73%) |
| 8 | Delhi Trpt Dept | 167 | 167 | (100%) | 0 | (0%) |
| 9 | DPCC | 92 | 52 | (57%) | 40 | (43%) |
| 10 | EDMC | 402 | 34 | (8%) | 368 | (92%) |
| 11 | North DMC | 1009 | 63 | (6%) | 946 | (94%) |
| 12 | NEW DELHI DMC | 9 | 1 | (11%) | 8 | (89%) |
| 13 | SDMC | 1384 | 267 | (19%) | 1117 | (81%) |
| 14 | Delhi Traffic Police | 569 | 544 | (96%) | 25 | (4%) |
| 15 | RO_Ghaziabad | 178 | 128 | (72%) | 50 | (28%) |
| 16 | MC_Ghaziabad | 341 | 65 | (19%) | 276 | (81%) |
| 17 | RO_GrNoida | 115 | 107 | (93%) | 8 | (7%) |
| 18 | Greater Noida Authority | 337 | 169 | (50%) | 168 | (50%) |
| 19 | RO_Noida | 139 | 92 | (66%) | 47 | (34%) |
| 20 | Noida Authority | 1785 | 1125 | (63%) | 660 | (37%) |
| 21 | GMDA | 110 | 25 | (23%) | 85 | (77%) |
| 22 | RO Faridabad | 48 | 8 | (17%) | 40 | (83%) |
| 23 | MC_Faridabad | 320 | 71 | (22%) | 249 | (78%) |
| 24 | Mun Corp Gurugram | 1563 | 651 | (42%) | 912 | (58%) |
| 25 | HSPCBS Gurugram | 30 | 23 | (77%) | 7 | (23%) |
| 26 | HSPCBN Gurugram | 31 | 27 | (87%) | 4 | (13%) |
| 27 | Ballabgarh | 6 | 6 | (100%) | 0 | (0%) |
| 28 | RSPCB | 14 | 1 | (7%) | 13 | (93%) |
| 29 | NHAI | 86 | 5 | (6%) | 81 | (94%) |
| | Total | 10338 | 4475 | (43%) | 5863 | (57%) |