

**Social Media Agency-wise Data (15th Oct 2021 - 10th Jan 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	528	450	(85%)	78	(15%)
2	DSIIDC	16	8	(50%)	8	(50%)
3	DMRC	45	45	(100%)	0	(0%)
4	DDA	265	91	(34%)	174	(66%)
5	Irrigation & Flood Control deptt	95	76	(80%)	19	(20%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	650	173	(27%)	477	(73%)
8	Delhi Trprt Dept	167	167	(100%)	0	(0%)
9	DPCC	92	49	(53%)	43	(47%)
10	EDMC	401	34	(8%)	367	(92%)
11	North DMC	1007	63	(6%)	944	(94%)
12	NEW DELHI DMC	9	1	(11%)	8	(89%)
13	SDMC	1378	267	(19%)	1111	(81%)
14	Delhi Traffic Police	568	543	(96%)	25	(4%)
15	RO_Ghaziabad	181	128	(71%)	53	(29%)
16	MC_Ghaziabad	341	65	(19%)	276	(81%)
17	RO_GrNoida	112	107	(96%)	5	(4%)
18	Greater Noida Authority	335	169	(50%)	166	(50%)
19	RO_Noida	139	92	(66%)	47	(34%)
20	Noida Authority	1780	1095	(62%)	685	(38%)
21	GMDA	109	25	(23%)	84	(77%)
22	RO Faridabad	48	8	(17%)	40	(83%)
23	MC_Faridabad	319	71	(22%)	248	(78%)
24	Mun Corp Gurugram	1564	636	(41%)	928	(59%)
25	HSPCBS Gurugram	30	23	(77%)	7	(23%)
26	HSPCBN Gurugram	28	27	(96%)	1	(4%)
27	Ballabgarh	6	6	(100%)	0	(0%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	86	5	(6%)	81	(94%)
	<b>Total</b>	<b>10314</b>	<b>4425</b>	<b>(43%)</b>	<b>5889</b>	<b>(57%)</b>