

**Social Media Agency-wise Data (15th Oct 2021 - 03rd Jan 2024) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	527	447	(85%)	80	(15%)
2	DSIIDC	16	8	(50%)	8	(50%)
3	DMRC	45	44	(98%)	1	(2%)
4	DDA	264	91	(34%)	173	(66%)
5	Irrigation & Flood Control deptt	99	67	(68%)	32	(32%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	647	173	(27%)	474	(73%)
8	Delhi Trpt Dept	167	166	(99%)	1	(1%)
9	DPCC	92	49	(53%)	43	(47%)
10	EDMC	399	34	(9%)	365	(91%)
11	North DMC	1004	63	(6%)	941	(94%)
12	NEW DELHI DMC	9	1	(11%)	8	(89%)
13	SDMC	1374	267	(19%)	1107	(81%)
14	Delhi Traffic Police	568	542	(95%)	26	(5%)
15	RO_Ghaziabad	179	128	(72%)	51	(28%)
16	MC_Ghaziabad	339	65	(19%)	274	(81%)
17	RO_GrNoida	112	107	(96%)	5	(4%)
18	Greater Noida Authority	330	167	(51%)	163	(49%)
19	RO_Noida	139	92	(66%)	47	(34%)
20	Noida Authority	1779	1059	(60%)	720	(40%)
21	GMDA	108	25	(23%)	83	(77%)
22	RO Faridabad	48	8	(17%)	40	(83%)
23	MC_Faridabad	317	71	(22%)	246	(78%)
24	Mun Corp Gurugram	1549	630	(41%)	919	(59%)
25	HSPCBS Gurugram	30	23	(77%)	7	(23%)
26	HSPCBN Gurugram	28	27	(96%)	1	(4%)
27	Ballabgarh	6	5	(83%)	1	(17%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	85	5	(6%)	80	(94%)
	<b>Total</b>	<b>10275</b>	<b>4365</b>	<b>(42%)</b>	<b>5910</b>	<b>(58%)</b>