

Social Media Agency-wise Data (15th Oct 2021 - 31st Dec 2023) in Delhi-NCR

| S. No. | Agency | Total No. of Complaints Received | Total No. of Complaints Resolved(% Resolved) | | Total No. of Complaints Not Resolved(% Not Resolved) | |
|--------|----------------------------------|----------------------------------|--|--------------|--|--------------|
| | | | | | | |
| 1 | PWD | 527 | 447 | (85%) | 80 | (15%) |
| 2 | DSIIDC | 16 | 8 | (50%) | 8 | (50%) |
| 3 | DMRC | 45 | 44 | (98%) | 1 | (2%) |
| 4 | DDA | 263 | 91 | (35%) | 172 | (65%) |
| 5 | Irrigation & Flood Control deptt | 99 | 67 | (68%) | 32 | (32%) |
| 6 | DCB | 1 | 0 | (0%) | 1 | (100%) |
| 7 | Delhi Jal Board | 645 | 173 | (27%) | 472 | (73%) |
| 8 | Delhi Trpt Dept | 167 | 166 | (99%) | 1 | (1%) |
| 9 | DPCC | 92 | 49 | (53%) | 43 | (47%) |
| 10 | EDMC | 399 | 34 | (9%) | 365 | (91%) |
| 11 | North DMC | 1003 | 63 | (6%) | 940 | (94%) |
| 12 | NEW DELHI DMC | 9 | 1 | (11%) | 8 | (89%) |
| 13 | SDMC | 1373 | 267 | (19%) | 1106 | (81%) |
| 14 | Delhi Traffic Police | 568 | 542 | (95%) | 26 | (5%) |
| 15 | RO_Ghaziabad | 178 | 128 | (72%) | 50 | (28%) |
| 16 | MC_Ghaziabad | 339 | 65 | (19%) | 274 | (81%) |
| 17 | RO_GrNoida | 112 | 107 | (96%) | 5 | (4%) |
| 18 | Greater Noida Authority | 330 | 167 | (51%) | 163 | (49%) |
| 19 | RO_Noida | 139 | 92 | (66%) | 47 | (34%) |
| 20 | Noida Authority | 1777 | 1059 | (60%) | 718 | (40%) |
| 21 | GMDA | 108 | 25 | (23%) | 83 | (77%) |
| 22 | RO Faridabad | 48 | 8 | (17%) | 40 | (83%) |
| 23 | MC_Faridabad | 316 | 71 | (22%) | 245 | (78%) |
| 24 | Mun Corp Gurugram | 1541 | 631 | (41%) | 910 | (59%) |
| 25 | HSPCBS Gurugram | 30 | 23 | (77%) | 7 | (23%) |
| 26 | HSPCBN Gurugram | 28 | 27 | (96%) | 1 | (4%) |
| 27 | Ballabgarh | 6 | 4 | (67%) | 2 | (33%) |
| 28 | RSPCB | 14 | 1 | (7%) | 13 | (93%) |
| 29 | NHAI | 84 | 5 | (6%) | 79 | (94%) |
| | Total | 10257 | 4365 | (43%) | 5892 | (57%) |