

**Social Media Agency-wise Data (15th Oct 2021 - 27th Dec 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	526	447	(85%)	79	(15%)
2	DSIIDC	16	8	(50%)	8	(50%)
3	DMRC	46	44	(96%)	2	(4%)
4	DDA	263	91	(35%)	172	(65%)
5	Irrigation & Flood Control deptt	99	67	(68%)	32	(32%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	644	173	(27%)	471	(73%)
8	Delhi Trpt Dept	167	166	(99%)	1	(1%)
9	DPCC	92	49	(53%)	43	(47%)
10	EDMC	399	34	(9%)	365	(91%)
11	North DMC	1002	63	(6%)	939	(94%)
12	NEW DELHI DMC	9	1	(11%)	8	(89%)
13	SDMC	1372	267	(19%)	1105	(81%)
14	Delhi Traffic Police	567	542	(96%)	25	(4%)
15	RO_Ghaziabad	177	128	(72%)	49	(28%)
16	MC_Ghaziabad	339	65	(19%)	274	(81%)
17	RO_GrNoida	112	107	(96%)	5	(4%)
18	Greater Noida Authority	326	167	(51%)	159	(49%)
19	RO_Noida	139	92	(66%)	47	(34%)
20	Noida Authority	1778	1059	(60%)	719	(40%)
21	GMDA	108	25	(23%)	83	(77%)
22	RO Faridabad	48	8	(17%)	40	(83%)
23	MC_Faridabad	315	71	(23%)	244	(77%)
24	Mun Corp Gurugram	1532	630	(41%)	902	(59%)
25	HSPCBS Gurugram	30	23	(77%)	7	(23%)
26	HSPCBN Gurugram	28	27	(96%)	1	(4%)
27	Ballabgarh	6	4	(67%)	2	(33%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	84	5	(6%)	79	(94%)
	<b>Total</b>	<b>10239</b>	<b>4364</b>	<b>(43%)</b>	<b>5875</b>	<b>(57%)</b>