

**Social Media Agency-wise Data (15th Oct 2021 - 12th Dec 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	525	440	(84%)	85	(16%)
2	DSIIDC	16	8	(50%)	8	(50%)
3	DMRC	46	39	(85%)	7	(15%)
4	DDA	263	91	(35%)	172	(65%)
5	Irrigation & Flood Control deptt	99	67	(68%)	32	(32%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	636	173	(27%)	463	(73%)
8	Delhi Trpt Dept	166	166	(100%)	0	(0%)
9	DPCC	92	49	(53%)	43	(47%)
10	EDMC	396	34	(9%)	362	(91%)
11	North DMC	995	63	(6%)	932	(94%)
12	NEW DELHI DMC	9	1	(11%)	8	(89%)
13	SDMC	1362	267	(20%)	1095	(80%)
14	Delhi Traffic Police	566	542	(96%)	24	(4%)
15	RO_Ghaziabad	174	128	(74%)	46	(26%)
16	MC_Ghaziabad	334	65	(19%)	269	(81%)
17	RO_GrNoida	110	107	(97%)	3	(3%)
18	Greater Noida Authority	319	167	(52%)	152	(48%)
19	RO_Noida	139	92	(66%)	47	(34%)
20	Noida Authority	1765	1059	(60%)	706	(40%)
21	GMDA	106	25	(24%)	81	(76%)
22	RO Faridabad	48	8	(17%)	40	(83%)
23	MC_Faridabad	314	71	(23%)	243	(77%)
24	Mun Corp Gurugram	1519	625	(41%)	894	(59%)
25	HSPCBS Gurugram	30	23	(77%)	7	(23%)
26	HSPCBN Gurugram	28	27	(96%)	1	(4%)
27	Ballabgarh	7	4	(57%)	3	(43%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	84	5	(6%)	79	(94%)
	<b>Total</b>	<b>10163</b>	<b>4347</b>	<b>(43%)</b>	<b>5816</b>	<b>(57%)</b>