

**Social Media Agency-wise Data (15th Oct 2021 - 06th Dec 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	524	436	(83%)	88	(17%)
2	DSIIDC	16	8	(50%)	8	(50%)
3	DMRC	46	37	(80%)	9	(20%)
4	DDA	261	91	(35%)	170	(65%)
5	Irrigation & Flood Control deptt	97	67	(69%)	30	(31%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	634	173	(27%)	461	(73%)
8	Delhi Trpt Dept	166	164	(99%)	2	(1%)
9	DPCC	92	49	(53%)	43	(47%)
10	EDMC	393	34	(9%)	359	(91%)
11	North DMC	993	63	(6%)	930	(94%)
12	NEW DELHI DMC	9	1	(11%)	8	(89%)
13	SDMC	1354	267	(20%)	1087	(80%)
14	Delhi Traffic Police	562	541	(96%)	21	(4%)
15	RO_Ghaziabad	173	128	(74%)	45	(26%)
16	MC_Ghaziabad	333	65	(20%)	268	(80%)
17	RO_GrNoida	109	107	(98%)	2	(2%)
18	Greater Noida Authority	311	166	(53%)	145	(47%)
19	RO_Noida	138	92	(67%)	46	(33%)
20	Noida Authority	1756	1052	(60%)	704	(40%)
21	GMDA	106	25	(24%)	81	(76%)
22	RO Faridabad	47	8	(17%)	39	(83%)
23	MC_Faridabad	314	71	(23%)	243	(77%)
24	Mun Corp Gurugram	1509	623	(41%)	886	(59%)
25	HSPCBS Gurugram	30	23	(77%)	7	(23%)
26	HSPCBN Gurugram	28	27	(96%)	1	(4%)
27	Ballabhgarh	7	4	(57%)	3	(43%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	84	5	(6%)	79	(94%)
	<b>Total</b>	<b>10107</b>	<b>4328</b>	<b>(43%)</b>	<b>5779</b>	<b>(57%)</b>