

Social Media Agency-wise Data (15th Oct 2021 - 03rd Dec 2023) in Delhi-NCR

| S. No. | Agency | Total No. of Complaints Received | Total No. of Complaints Resolved(% Resolved) | | Total No. of Complaints Not Resolved(% Not Resolved) | |
|--------|----------------------------------|----------------------------------|--|--------------|--|--------------|
| | | | | | | |
| 1 | PWD | 522 | 436 | (84%) | 86 | (16%) |
| 2 | DSIIDC | 16 | 8 | (50%) | 8 | (50%) |
| 3 | DMRC | 47 | 33 | (70%) | 14 | (30%) |
| 4 | DDA | 261 | 91 | (35%) | 170 | (65%) |
| 5 | Irrigation & Flood Control deptt | 97 | 67 | (69%) | 30 | (31%) |
| 6 | DCB | 1 | 0 | (0%) | 1 | (100%) |
| 7 | Delhi Jal Board | 633 | 173 | (27%) | 460 | (73%) |
| 8 | Delhi Trpt Dept | 164 | 164 | (100%) | 0 | (0%) |
| 9 | DPCC | 92 | 49 | (53%) | 43 | (47%) |
| 10 | EDMC | 391 | 34 | (9%) | 357 | (91%) |
| 11 | North DMC | 990 | 63 | (6%) | 927 | (94%) |
| 12 | NEW DELHI DMC | 9 | 1 | (11%) | 8 | (89%) |
| 13 | SDMC | 1353 | 267 | (20%) | 1086 | (80%) |
| 14 | Delhi Traffic Police | 561 | 538 | (96%) | 23 | (4%) |
| 15 | RO_Ghaziabad | 172 | 128 | (74%) | 44 | (26%) |
| 16 | MC_Ghaziabad | 333 | 65 | (20%) | 268 | (80%) |
| 17 | RO_GrNoida | 109 | 107 | (98%) | 2 | (2%) |
| 18 | Greater Noida Authority | 309 | 164 | (53%) | 145 | (47%) |
| 19 | RO_Noida | 138 | 92 | (67%) | 46 | (33%) |
| 20 | Noida Authority | 1751 | 1050 | (60%) | 701 | (40%) |
| 21 | GMDA | 106 | 25 | (24%) | 81 | (76%) |
| 22 | RO Faridabad | 47 | 8 | (17%) | 39 | (83%) |
| 23 | MC_Faridabad | 312 | 71 | (23%) | 241 | (77%) |
| 24 | Mun Corp Gurugram | 1505 | 617 | (41%) | 888 | (59%) |
| 25 | HSPCBS Gurugram | 30 | 23 | (77%) | 7 | (23%) |
| 26 | HSPCBN Gurugram | 28 | 27 | (96%) | 1 | (4%) |
| 27 | Ballabgarh | 8 | 4 | (50%) | 4 | (50%) |
| 28 | RSPCB | 14 | 1 | (7%) | 13 | (93%) |
| 29 | NHAI | 84 | 5 | (6%) | 79 | (94%) |
| | Total | 10083 | 4311 | (43%) | 5772 | (57%) |