

**Social Media Agency-wise Data (15th Oct 2021 - 22nd Nov 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	521	432	(83%)	89	(17%)
2	DSIIDC	16	8	(50%)	8	(50%)
3	DMRC	47	33	(70%)	14	(30%)
4	DDA	261	91	(35%)	170	(65%)
5	Irrigation & Flood Control deptt	97	67	(69%)	30	(31%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	632	173	(27%)	459	(73%)
8	Delhi Trpt Dept	164	164	(100%)	0	(0%)
9	DPCC	92	49	(53%)	43	(47%)
10	EDMC	383	34	(9%)	349	(91%)
11	North DMC	977	63	(6%)	914	(94%)
12	NEW DELHI DMC	9	1	(11%)	8	(89%)
13	SDMC	1335	267	(20%)	1068	(80%)
14	Delhi Traffic Police	558	538	(96%)	20	(4%)
15	RO_Ghaziabad	170	128	(75%)	42	(25%)
16	MC_Ghaziabad	326	65	(20%)	261	(80%)
17	RO_GrNoida	109	107	(98%)	2	(2%)
18	Greater Noida Authority	306	163	(53%)	143	(47%)
19	RO_Noida	138	92	(67%)	46	(33%)
20	Noida Authority	1736	1041	(60%)	695	(40%)
21	GMDA	106	25	(24%)	81	(76%)
22	RO Faridabad	47	8	(17%)	39	(83%)
23	MC_Faridabad	309	71	(23%)	238	(77%)
24	Mun Corp Gurugram	1490	611	(41%)	879	(59%)
25	HSPCBS Gurugram	30	23	(77%)	7	(23%)
26	HSPCBN Gurugram	28	27	(96%)	1	(4%)
27	Ballabgarh	8	4	(50%)	4	(50%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	83	5	(6%)	78	(94%)
	<b>Total</b>	<b>9993</b>	<b>4291</b>	<b>(43%)</b>	<b>5702</b>	<b>(57%)</b>