

**Social Media Agency-wise Data (15th Oct 2021 - 20th Nov 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	521	432	(83%)	89	(17%)
2	DSIIDC	16	8	(50%)	8	(50%)
3	DMRC	47	33	(70%)	14	(30%)
4	DDA	261	91	(35%)	170	(65%)
5	Irrigation & Flood Control deptt	97	67	(69%)	30	(31%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	632	173	(27%)	459	(73%)
8	Delhi Trpt Dept	164	163	(99%)	1	(1%)
9	DPCC	92	49	(53%)	43	(47%)
10	EDMC	380	34	(9%)	346	(91%)
11	North DMC	971	63	(6%)	908	(94%)
12	NEW DELHI DMC	9	1	(11%)	8	(89%)
13	SDMC	1328	267	(20%)	1061	(80%)
14	Delhi Traffic Police	555	538	(97%)	17	(3%)
15	RO_Ghaziabad	170	128	(75%)	42	(25%)
16	MC_Ghaziabad	326	65	(20%)	261	(80%)
17	RO_GrNoida	109	107	(98%)	2	(2%)
18	Greater Noida Authority	306	161	(53%)	145	(47%)
19	RO_Noida	138	92	(67%)	46	(33%)
20	Noida Authority	1733	1040	(60%)	693	(40%)
21	GMDA	106	25	(24%)	81	(76%)
22	RO Faridabad	47	8	(17%)	39	(83%)
23	MC_Faridabad	308	71	(23%)	237	(77%)
24	Mun Corp Gurugram	1485	611	(41%)	874	(59%)
25	HSPCBS Gurugram	30	23	(77%)	7	(23%)
26	HSPCBN Gurugram	28	27	(96%)	1	(4%)
27	Ballabgarh	8	4	(50%)	4	(50%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	82	5	(6%)	77	(94%)
	<b>Total</b>	<b>9964</b>	<b>4287</b>	<b>(43%)</b>	<b>5677</b>	<b>(57%)</b>