

**Social Media Agency-wise Data (15th Oct 2021 - 12th Nov 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	520	432	(83%)	88	(17%)
2	DSIIDC	16	8	(50%)	8	(50%)
3	DMRC	47	33	(70%)	14	(30%)
4	DDA	258	91	(35%)	167	(65%)
5	Irrigation & Flood Control deptt	97	67	(69%)	30	(31%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	630	173	(27%)	457	(73%)
8	Delhi Trpt Dept	163	163	(100%)	0	(0%)
9	DPCC	91	49	(54%)	42	(46%)
10	EDMC	374	34	(9%)	340	(91%)
11	North DMC	961	63	(7%)	898	(93%)
12	NEW DELHI DMC	9	1	(11%)	8	(89%)
13	SDMC	1314	267	(20%)	1047	(80%)
14	Delhi Traffic Police	552	503	(91%)	49	(9%)
15	RO_Ghaziabad	169	128	(76%)	41	(24%)
16	MC_Ghaziabad	322	65	(20%)	257	(80%)
17	RO_GrNoida	109	107	(98%)	2	(2%)
18	Greater Noida Authority	302	161	(53%)	141	(47%)
19	RO_Noida	138	92	(67%)	46	(33%)
20	Noida Authority	1722	1040	(60%)	682	(40%)
21	GMDA	106	25	(24%)	81	(76%)
22	RO Faridabad	46	8	(17%)	38	(83%)
23	MC_Faridabad	305	71	(23%)	234	(77%)
24	Mun Corp Gurugram	1455	605	(42%)	850	(58%)
25	HSPCBS Gurugram	30	23	(77%)	7	(23%)
26	HSPCBN Gurugram	27	27	(100%)	0	(0%)
27	Ballabhgarh	8	4	(50%)	4	(50%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	80	5	(6%)	75	(94%)
	<b>Total</b>	<b>9866</b>	<b>4246</b>	<b>(43%)</b>	<b>5620</b>	<b>(57%)</b>