

**Social Media Agency-wise Data (15th Oct 2021 - 07th Nov 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	517	430	(83%)	87	(17%)
2	DSIIDC	16	8	(50%)	8	(50%)
3	DMRC	47	30	(64%)	17	(36%)
4	DDA	257	91	(35%)	166	(65%)
5	Irrigation & Flood Control deptt	97	67	(69%)	30	(31%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	627	173	(28%)	454	(72%)
8	Delhi Trpt Dept	163	163	(100%)	0	(0%)
9	DPCC	91	49	(54%)	42	(46%)
10	EDMC	370	34	(9%)	336	(91%)
11	North DMC	956	63	(7%)	893	(93%)
12	NEW DELHI DMC	8	1	(13%)	7	(88%)
13	SDMC	1310	267	(20%)	1043	(80%)
14	Delhi Traffic Police	549	503	(92%)	46	(8%)
15	RO_Ghaziabad	169	127	(75%)	42	(25%)
16	MC_Ghaziabad	321	65	(20%)	256	(80%)
17	RO_GrNoida	109	107	(98%)	2	(2%)
18	Greater Noida Authority	302	160	(53%)	142	(47%)
19	RO_Noida	137	92	(67%)	45	(33%)
20	Noida Authority	1714	1003	(59%)	711	(41%)
21	GMDA	106	25	(24%)	81	(76%)
22	RO Faridabad	46	8	(17%)	38	(83%)
23	MC_Faridabad	300	71	(24%)	229	(76%)
24	Mun Corp Gurugram	1447	599	(41%)	848	(59%)
25	HSPCBS Gurugram	30	23	(77%)	7	(23%)
26	HSPCBN Gurugram	27	27	(100%)	0	(0%)
27	Ballabgarh	8	4	(50%)	4	(50%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	79	5	(6%)	74	(94%)
	<b>Total</b>	<b>9818</b>	<b>4196</b>	<b>(43%)</b>	<b>5622</b>	<b>(57%)</b>